

Policing:

Is most successful when done with the Four C's



Compassionately

Consistently

Constitutionally

Correctly

(In the eyes of the Public and the Courts)

*Flagstaff Police Department
2012 Annual Report*

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Mission Statement

The mission of the Flagstaff Police Department is to protect and preserve life, property, public order and the rights of the individual, by providing exemplary service through the establishment of a partnership of shared responsibility, support and trust with law abiding members of the community.



We value life - preserving life is our highest priority.

We value the Constitution - it provides equal and enforceable standards for all.

We value integrity – we recognize integrity as the basis for mutual respect and trust.

We value service - by providing exemplary service we enhance our credibility and establish trust with the community.

We value quality of life - We value our role in promoting an environment that enables people to preserve or enhance their quality of life through a partnership of shared responsibility and trust.

Message from the Chief

I am proud to present to you the 2012 Flagstaff Police Department annual report. Due in part to the hard work and dedication of the employees of this fine agency, 2012 marked the 8th consecutive year of declining crime rates in our community. In 2012, we continued to explore ways to become more efficient and effective in our policing. We strengthened our CompStat program, identifying where crime was occurring in order to allocate our limited resources most effectively. We targeted property crime in particular, and saw an overall 6% decrease in property crime in 2012 as a result of these efforts.



In 2012, the men and women of the Flagstaff Police Department, both civilian and sworn, again served admirably, displaying dedication to our mission of preserving life, property and public order. This year we developed a Southside squad, comprised of four officers working the Southside neighborhood. We have already seen a decline in crime in this area, and improvements in quality of life for the residents and business owners in this neighborhood. We will continue to strengthen this new initiative in 2013. We also placed emphasis on Bushmaster Park in 2012, developing a vibrant Blockwatch group who meets regularly, and through increased officer presence and proactive policing, we have seen significant reductions in criminal activity in the park in 2012. We re-designed our community survey and stepped up its distribution. Responses to this survey this year revealed a 92% approval rating for our Department.

Despite these accomplishments, we recognize there remains ample opportunity to continue to improve our service and reduce crime in our community. We have developed a five year strategic plan and numerous specific objectives for 2013 in an effort to continuously be more effective.

We at the Flagstaff Police Department, know that our successes in keeping Flagstaff safe is not accomplished alone. We remain committed to community policing initiatives, and will continue to strive to strengthen our community partnerships, solve problems proactively, and continue to hone our operations so that we utilize our resources as effectively as possible. Our employees understand that policing is best accomplished when done Consistently, Constitutionally, Compassionately, and Correctly, (in the eyes of the public and the courts). As we move forward in 2013, we remain committed to our motto *Ad Honorem*, serving with honor without any expectation of personal gain.

Respectfully,
Kevin Treadway
Chief of Police, Flagstaff Police Department

Office of the Chief

**Chief of Police
Kevin Treadway**



Kevin Treadway
Chief of Police

"AD HONOREM"

Office of Professional Standards

Field Operations

Support Services

Vision Statement



The Flagstaff Police Department will be a model public safety agency, committed to public service first, through professional, effective and equitable enforcement of federal, state, and local laws. To fulfill this vision, the Flagstaff Police Department is dedicated to providing a quality work environment and to the development of its members through effective training and leadership, and to ensure its members are cared for both physically and mentally. Through this mission and vision we achieve our Department motto, “Ad Honorem”, meaning “in honorable service of others, without expectation of personal gain”.

Organizational Goals

Property Crime: Improve security for the citizens of Flagstaff by addressing the high rate of property crimes.

2012 Goal: Reduce property crimes in order to meet the National Benchmark of 33.2 per 1,000 residents.

2012 Actual: CY 12 consisted of 43 property crimes reported and investigated per 1,000 residents, a decrease from the 46 in CY 11. This represented a 6% reduction from 2011. We will continue to work toward achieving the national benchmark.

2012 Goal: Maintain or exceed CY 11 property crimes clearance rate which exceeds National Benchmark of 28%.

2012 Actual: In CY 12 the property crime clearance rate was 39%, better than the National Benchmark of 28%.

Quality of Life: Enhance the quality of life for Flagstaff's citizens by expanding our community policing philosophy of promoting partnerships of shared responsibility, support and trust with law abiding members of the community.

2012 Goal: A 5% increase in participation in all community policing programs from CY 09 (31).

2012 Actual: In 2012, we 85 community support meetings were held, an increase of 174%.

2012 Goal: A 5% reduction in public intoxicant contacts from CY 11 (2,256 contacts).

2012 Actual: In CY 12 we had 2,855 public intoxicant contacts, an increase of 26.5%.

2012 Goal: Maintain Part II drug arrests to exceed the National Benchmark of 5.4 arrests for 1,000 residents.

2012 Actual: Arrests for Part II drug offenses resulted in 8.4 arrests per 1,000 residents.

Community Safety: Improve community safety by collaborating with agency partners and the community, while fully utilizing all investigative resources, to ensure the apprehension of offenders, consistent and timely investigation, prosecution and disposition of all Part I crimes and domestic violence cases.

2012 Goal: Increase the clearance rate for Part I violent crimes in order to meet National Benchmark of 67% for CY12.

2012 Actual: The clearance rate increased from 52% in CY11 to 67% in CY12.

2012 Goal: Reduce Part I violent crimes to meet the National Benchmark of 3.44 per 1,000 residents for CY12.

2012 Actual: CY12 ended with 262 violent crimes, for a rate of 4.0 per 1,000 residents, short of our goal. CY 12 ended with a 1% decrease from CY11. CY 11 violent crimes was 265.

2012 Goal: Reduce reported domestic violence incidents (1,923 incidents) by 5% from CY 10.

2012 Actual: In CY12, 2,040 domestic violence incidents were investigated, an increase of 8%

Organizational Goals

Collision Reduction: Promote traffic safety on Flagstaff's streets by identifying and targeting the causes of motor vehicle collisions and by providing a highly visible deterrent.

2012 Goal: Reduce collisions by 5% from CY 08 (3,129 collisions) and maintain that number through CY 12.

2012 Actual: In 2012 we investigated 2,632 traffic collisions which is a 16% reduction from CY 08 numbers.

2012 Goal: Maintain CY 08 level of DUI arrests to exceed the National Benchmark of 5.5 DUI arrests per 1,000 residents.

2012 Actual: In CY12, 829 DUI arrests were made for an arrest rate of 12.58 per 1,000 residents.

Responsiveness:

2012 Goal: Improve response time to priority one calls to exceed the National Benchmark of 5.31 minutes.

2012 Actual: In CY 12 our average response time to priority one calls was 4.48 minutes.

2012 Goal: Achieve a 5% reduction in sustained complaints from CY 09 (13 sustained complaints).

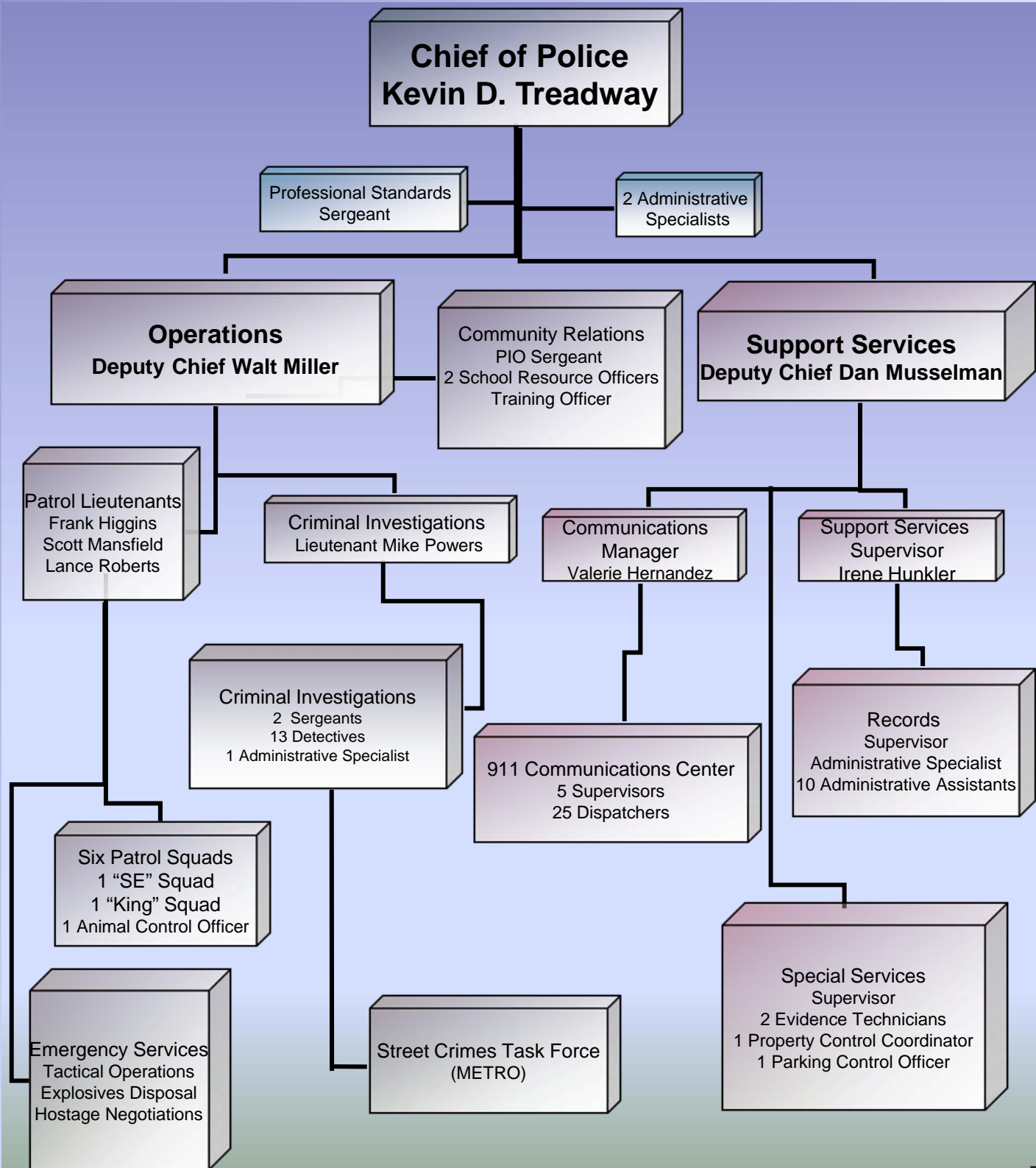
2012 Actual: In CY 12 12 complaints were sustained, a reduction of 8 from CY 10.

2012 Goal: Maintain CY 08 positive customer service survey rates to exceed the National Benchmark of 84%.

2011 Actual: In CY 12 the positive response rate on customer service surveys was 92%.



Organizational Chart



Office of Professional Standards



The Office of Professional Standards is staffed with a Patrol Sergeant. Working directly for the Chief of Police, this Sergeant is responsible for coordinating and overseeing professional standards investigations, shooting investigations, audits and inspections, pre-employment background investigations, drug screening policies, administrative research projects and the review of use of force reports.

Hiring

Over 184 applications were accepted for sworn officer positions, including recruits and lateral positions. Thirty-six pre-employment background investigations were conducted resulting in the hiring of 15 police officers. Qualified applicants proceeded through the application process which includes a written examination, physical agility test, oral board interviews and an extensive background check.

More than 102 applications were received for a variety of civilian positions. Twenty-seven extensive pre-employment background investigations were conducted, 12 civilians and 6 interns were hired to work in the Detectives and Records Divisions.

Pre-Academy orientation was conducted in 2012 for 15 police officer recruits. The orientations provide information on what to expect as a recruit in the police academy. It is instructed by the Office of Professional Standards Sergeant with the assistance of Special Enforcement Officers.

Internal Affairs

The Office of Professional Standards Sergeant accepts, assigns, tracks and investigates external and internal complaints regarding employee misconduct. The Department thoroughly investigates all complaints involving employees in order to preserve public confidence in the police. All investigations are conducted in accordance with applicable department standards and the law. In most cases, the supervisor of the employee conducts the investigations into the alleged misconduct. The Office of Professional Standards investigates allegations of serious misconduct and those that are complex in nature. The command staff, including the Chief reviews all citizen complaints and Internal Affairs to approve the findings. All complainants are contacted at the conclusion of the investigation

In 2012, one-hundred seventy eight, Use of Force Reports were completed by officers. All of the reported incidents were deemed within policy. The Department investigated 114 citizen complaints in 2012 and received 28 commendation letters from citizens and other organizations.

Office of Professional Standards



Disposition of Citizen Complaints

Disposition	Number	Percent
Sustained	14	12%
Partially Sustained	5	4%
Unfounded	71	63%
Exonerated	14	12%
Not Sustained	10	9%
TOTAL	114	100%

Citizen Complaints by Ethnic Origin of Complainant

Origin	Number	Percent
Caucasian	75	66%
Hispanic	24	21%
African American	5	4%
Native American	6	5%
TOTAL	89	100%

*4 of the 114 citizen complaints were from internal sources.

Of the 22 Internal Affairs investigations, 19 were department initiated and 3 were initiated by citizens.

Disposition of Administrative Complaints

Disposition	Number	Percent
Sustained	14	64%
Partially Sustained	5	23%
Unfounded	3	13%
Exonerated	0	0%
Not Sustained	0	0%
TOTAL	22	100%



Awards

and

Special Recognitions

Officer Of The Year

Aaron Joseph



Officer Aaron Joseph

Officer Aaron Joseph is a three year veteran with the Flagstaff Police Department. He is a general instructor, a field training officer, and is an active member of both the employee advisory committee and the compensation committee. Aaron consistently demonstrates his dedication to the department's mission as it relates to his assigned duties. For example, in 2012 Aaron Joseph earned a lifesaving award for preventing the death of a victim by appropriately administering CPR.

Aaron embraces the concept of teamwork and demonstrates it during each and every shift. Aaron led his peers in all areas of self-initiated patrol activity while also managing more calls for service and total reports taken per shift.

With regards to his efforts to develop partnerships within the community, Aaron has served a role in improving quality of life in the Southside neighborhood by addressing parking issues there. Aaron is active in the Westridge Estates Block Watch; he actively works the OP-86 and OP-40 initiatives to reduce alcohol and drug related violence in our community. While hardworking, Aaron always shows enthusiasm for his job and has proven himself a good role-model for his fellow officers.

Terrorism Liaison Officer of the Year

Lance Roberts



It is with extreme pleasure to announce Lieutenant Lance Roberts from the Flagstaff Police Department as the Terrorism Liaison Officer (TLO) of the year representing the North Region.

Lance volunteered to become one of the agency's TLO's in February of 2009. Since that time he has been extremely involved at the state and local level. During his tenure as a TLO he has become a Field Intelligence Team Instructor and a Hostile Intent Intervention Team Instructor. Lance took an active role in the TLO school curriculum committee and was recently named as a board member on the Arizona Terrorism Information Center (ATIC) Intelligence Committee.

As the former Tactical Operation Team Commander, Lance was often called upon to gather intelligence for Flagstaff Police Department Tactical Operations team prior to or during many operations. The intelligence he was able to obtain was a great asset, resulting in many successful operations.

Within the past year Lance was involved in a comprehensive target vulnerability assessment. Flagstaff Police Department had been contacted by the city's utilities director asking for some guidance on security at our two water treatment plants. Lance coordinated several meetings and along with his colleagues through ATIC, he assisted with final security recommendations on how the City can better protect two vital infrastructures.

As mentioned, Lance was very proactive as a TLO, taking extreme pride in his involvement at both the state and local level and then sharing his knowledge with others, getting everyone involved. His involvement has not only been an asset to our organization but to others within the region as well. Lance is very deserving to be named as Training Liaison Officer of the Year.

Civilian Employee Of The Year

Karla Jackson



Karla has been an Administrative Specialist in the Records Section for three years. She is fully trained in all areas of the section, provides excellent customer service to both internal and external customers and completes the daily data entry tasks of entering citations and arrests, disseminating the reports, and completing report approvals.

Karla was assigned to train a new Administrative Specialist in both the front counter procedures and in the data entry area. She accurately maintained weekly training evaluations for her trainee and communicated with her supervisors on the progress that was being made. While Karla was training the new employee, she also worked at the front counter to provide assistance to customers, completed data entry tasks, and disseminated the daily reports.

Karla applied for the position of Administrative Specialist to the Detective Division and was approved to be in the position for two years. However, because of staffing issues, she has not been able to work full time in the capacity of an Administrative Specialist to the Detectives Division. Even though she has not been able to work full time in Detectives, she has used any extra time available to keep up with the scanning and attaching of documents related to detective supplemental reports and performing the quality assurance and approval of those reports.

Karla recognized that there was a problem locating property in the safekeeping room and suggested numbering the shelves and then having the officers indicate on the safekeeping sheet the shelf number where a particular piece of property can be located. When an Administrative Specialist goes to safekeeping to retrieve property for a customer, this system makes the process more efficient and timely, allowing them to return to the front counter to help the next customer.

After the decision was made to begin uploading scanned documents with reports, Karla pointed out that the redacting tool on both the front counter computer and the scanning computer has the ability to delete pages before uploading the report to PoliceReports.us. This allows documents such as other agency reports and ACJIS paperwork that should not be uploaded to be deleted. Because of this, the Department purchased five more licenses for the redacting software.

Karla interacts well with customers, her supervisors and co-workers. Her positive attitude, ability to multi-task while performing the duties of data entry and customer service, and to formulate better ways to “work smarter, not harder” makes her a valuable asset to the Records Section and the Flagstaff Police Department.

Lifesaving Award

Sarah Croswhite



On August 9, 2012, Officer Sarah Croswhite responded to a call for a subject who was not breathing. Upon arrival, Sarah found the victim unresponsive with shallow breathing. A distressed spouse was attempting mouth to mouth and was unsure if he was doing it correctly. Sarah took control of the situation and while doing so, the victim stopped breathing. Sarah immediately began CPR and the victim started breathing again.

Sarah attempted to call for medics but was unable to get through due to high volume radio traffic. During her attempt to call in medics, the victim again stopped breathing. Sarah again began CPR until the victim started breathing on her own. This time Sarah was able to get a request in for medics and she remained with the victim until their arrival and relieved her.

Sarah's quick and decisive actions kept the victim breathing where she would have most assuredly died. Her actions exemplified the Flagstaff Police Department's highest value in our mission to protect and preserve life.

Lifesaving Award *Mickey Hamilton*



On January 18, 2013, Officer Mickey Hamilton responded to an emergency report of a woman not breathing. When Mickey arrived on scene, he found a woman lying on the floor with pale skin and blue lips. Mickey initiated chest compressions and continued providing care until the victim eventually gasped for air and regained a strong pulse. Undoubtedly, Mickey's quick thinking and actions saved the life of the victim. This action represents the highest order of policing and reflects the Flagstaff Police Department's mission to protect life.

Lifesaving Award *Zachary Rominger*



On March 15, 2012, Officer Zachary Rominger observed a male subject standing near the train tracks and felt this was suspicious in that there was no train coming from either direction. He contacted the subject and asked where he was going to which the subject responded “nowhere”. Zachary proceeded to ask further questions in order to find out what needed to be done to bring some degree of resolution to the situation.

Upon further conversation the intoxicated subject became increasingly emotional and communicated a desire to end his life. As he made suicidal comments to Zachary the railroad crossing arms started coming down signaling the approach of a train. At this time the subject was standing no more than ten feet from the tracks themselves. Zachary was positioned between the tracks and the subject at this time and as the train traveled into the intersection at Fanning Drive the intoxicated subject immediately started running, closing the ten foot distance to train tracks.

Zachary knew at this point that had he not intervened the subject would have successfully jumped in front of the train, taking his own life in a state of high emotion and intoxication. Zachary acted without hesitation, forcefully pushing the subject to the ground and restraining him there until he was no longer a threat to himself. The subject was then safely detained and transported to the Flagstaff Medical Center where he was submitted for an evaluation. Had Zachary decided to disregard this suspicious behavior and/or neglected to investigate the circumstances further, this subject would have either sustained very serious injuries or successfully taken his own life.

Lifesaving Award



Officer Aaron Joseph



Officer Kory Wilcox

On January 13, 2012, Officer Aaron Joseph and Officer Kory Wilcox responded to the Lumberyard Brewery for a report of a woman not breathing. The call came out as a female who had stopped breathing and her lips were turning blue. Joseph was directed to the woman by staff of the restaurant. When he found her she was seated in a booth, and was slumped over with her head turned to the side. Once her neck was stabilized, Aaron and Kory moved the woman, from the booth to the floor on her back. Aaron was able to locate a faint pulse on her neck, and noticed that she was still not responding and still was not breathing.

Aaron was informed from a friend of the subject, that she had taken medication prior to drinking alcohol. The friend did not think she was choking. Aaron began to perform chest compressions (CPR) on the subject. Kory assisted by moving bystanders and furniture out of the way of responding medical personnel.

After approximately 75 chest compressions, the subject gasped for air and her eyes opened momentarily before rolling back and closing her eyes again. The subject was still not breathing, and Joseph directed her friend, to give her air, while he continued to perform chest compressions. The victim began to make gurgling sounds, and he noted that her stomach appeared to be rising from air intake. Her face began to take on a red color again and she was now breathing on her own.

Hospital staff later told Aaron they believed there was an obstruction that was jarred loose as CPR was administered, saving her life. Aaron continued to check the victim's condition throughout his shift, and was advised that she was breathing on her own and was expected to make a full recovery.

Veterans of Foreign Wars Award

Matt Monteverde



Officer Matt Monteverde has been employed with the Flagstaff Police Department for approximately 13 years. Matt is assigned to the Flagstaff Police Department's Tactical Operations Team, is a motor officer, a Field Training Officer, and a veteran of the United States Navy. He is also an accomplished student of Gracie Jiu-jitsu.

In 2012 Matt recognized an opportunity to integrate Gracie Survival Tactics for Law Enforcement with Flagstaff Police Department's current Defensive Tactics Training to help the department accomplish its mission more safely. Matt researched Gracie Survival Tactics and eventually became a certified instructor. Since then, Matt has developed and implemented Gracie Survival Tactics and incorporated Defensive Tactics Training to all Department officers.

For these reasons, Matt honored the Flagstaff Police Department by earning the Veteran of Foreign Wars Officer of the Year Award.

Exchange Club Officer Award

Matt Thompson



Officer Matt Thompson was chosen as the Exchange Club Officer of the Year by his peers because of his solid work performance, his excellent work ethic, and his commitment to our community.

Throughout 2012, in an effort to help the Police Department accomplish its mission to preserve life, protect property, and improve the quality of life for the citizens of Flagstaff, Matt exceeded departmental goals in all areas of self-initiated activity. Matt has diligently promoted the Flagstaff Police Department's philosophy of community policing by working to develop a partnership with the law abiding citizens of Flagstaff through the Department's Silent Witness program.

Over the past three years, he has been able to balance his family, his duties as an active member of the United States Army Reserve, and his job as a patrol officer to serve the citizens of Flagstaff with pride and conviction. Matt's positive outlook is infectious and his sense of humor is indispensable.

Matt is regarded by his peers as a leader who is always willing to help. Through his conscientiousness, his businesslike demeanor and his courteous tone, Matt acts as a shining example of the type of police officer that the citizens of Flagstaff hope to encounter on occasions when they find they need our help.

Fraternal Order of Police

Bobby Tullis



Officer Bobby Tullis was decorated as Flagstaff Police Department's 2012 Fraternal Order of Police Officer of the Year. Bobby has earned a reputation for consistently demonstrating an outstanding work ethic. His peers regard him as a leader who makes sound decisions regardless of the complexity of the situation he is called to resolve. Most notably, his peers have identified him as possessing a team attitude, with an enthusiasm and positive outlook towards his work that inspires his co-workers.

Bobby has recently been selected as a member of Flagstaff Police Department's Tactical Operations Team. He has developed his knowledge of police tactics, and has been credited with his eagerness to pass his knowledge on to his co-workers through squad in-service training.

Meritorious Service Award

Ryan Forsman



On October 15, 2012, Officer Ryan Forsman was dispatched to a call for service regarding a possible suicidal subject that “may be in the Flagstaff area.” The reporting person was in Michigan. Ryan was able to speak with the suicidal subject’s sister who told him that she received a text from her brother stating “I love you. Don’t let the kids forget me. I tried to get help at FMC but they refused me. I’m cold.” The sister said she had been sending the subject texts and calling his phone without response. Ryan also learned that the subject had recently been fired from his job for prescription drug use, arrested for DUI and had previously made suicidal threats.

Ryan obtained the subject’s telephone number from the sister and tried to call with negative results therefore he had the phone pinged by the provider and it returned to an address on Arrowhead Ave; however the longitude and latitude coordinates showed a area in the middle of 2010 E Butler Ave, the Motel 6.

Ryan decided to trust the GPS instead and immediately went to the Motel 6 on Butler Ave. He spoke with the hotel manager who provided him with a registration list that included the subject’s name who was registered in room number 219.

Ryan proceeded to room 219 now accompanied by Sgt. Shantz and Cpl. Van Ooteghem. While en-route, Dispatch advised that the sister just received a text from the subject stating that he had injured himself, but it was not known how or how badly. Once at the door of the room Ryan knocked loudly and after a brief moment the subject answered the door. He was faint in color and had a very apparent deep laceration to the inside of his right upper forearm. It appeared that the loss of blood had rendered the man nearly unconscious and the situation was critical.

Ryan immediately responded by applying pressure to the wounded area and requesting medics. Once medics were on the scene, Ryan located a suicide note written by the subject. Before ending his investigation of this incident Ryan called the sister back providing good customer service by explaining to her that her brother was located and receiving treatment.

Ryan’s quick action to follow up with the telephone provider, logical deduction in utilizing the proper and more accurate technological evidence to locate the subject and his quickness in aiding the injured person is what going the extra mile is all about. May his meritorious actions serve as an example to us all.

Volunteer of the Year



Daniel Char became a volunteer with the Flagstaff Police Department in 2008. During the last five years as a volunteer, Dan has worked in many divisions of the program which include Public Relations events, the Sex Offender Notification program, and most recently he has been a huge asset to the Department in assisting property control. Dan has donated over 385 hours to the Flagstaff Police Department and the citizens of Flagstaff.

Dan has been an asset to the volunteer program and the Department with his efforts to help lessen the workload of all of our personnel. Dan's service as a volunteer is greatly appreciated by this Department and the community.



Demographics

Sworn and Civilian

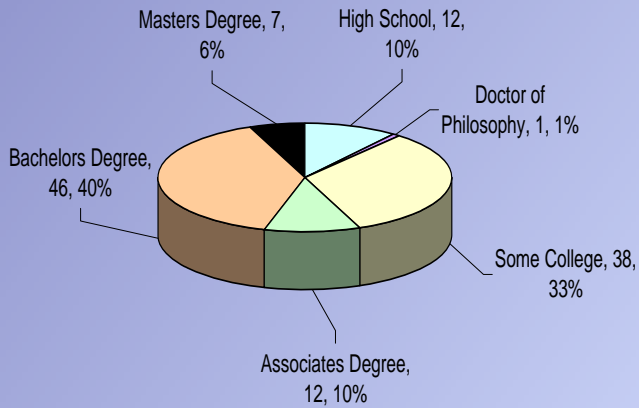
Personnel

Police Employees Per 1,000 Citizens

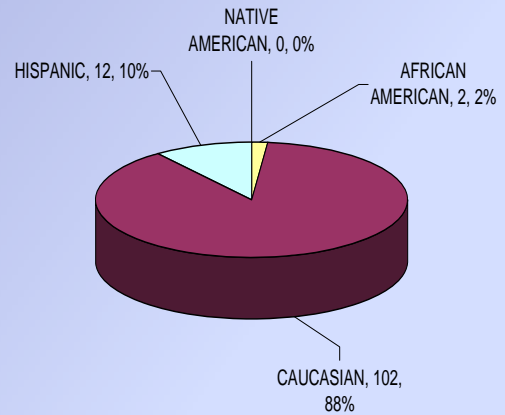
Pending information from Crime in the United States that is published by the Federal Bureau of Investigation late October.

Demographics Sworn Personnel

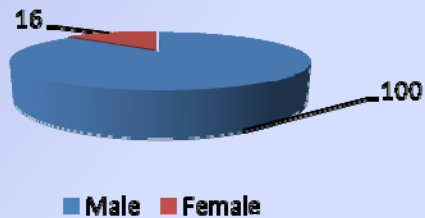
Education



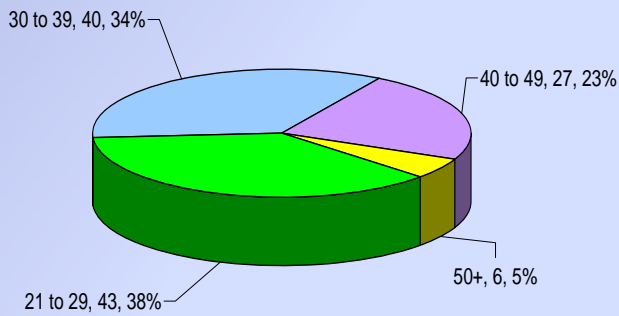
Race/Ethnicity



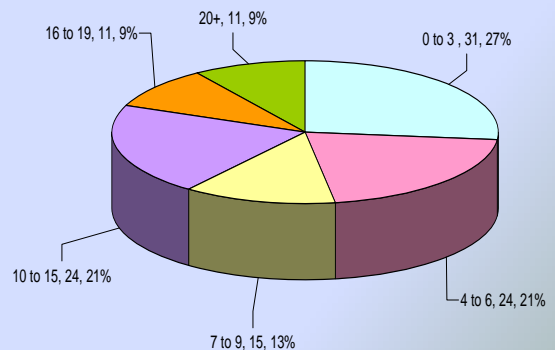
Sworn Personnel by Gender



Age

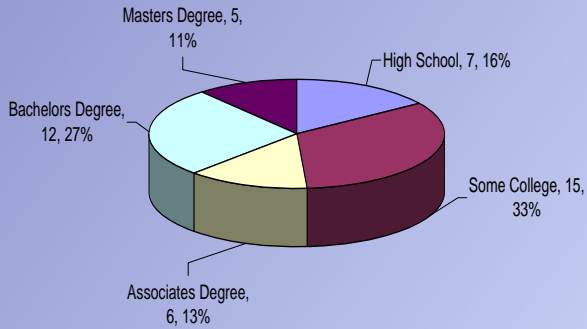


Years of Service

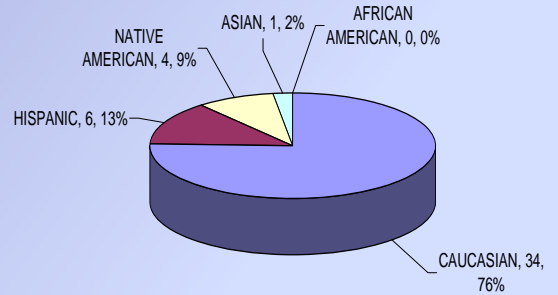


Demographics Civilian Personnel

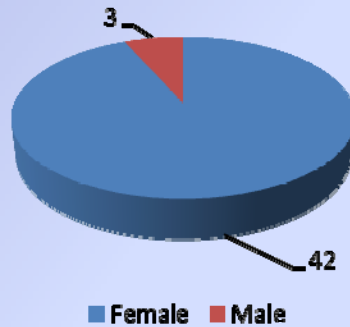
EDUCATION



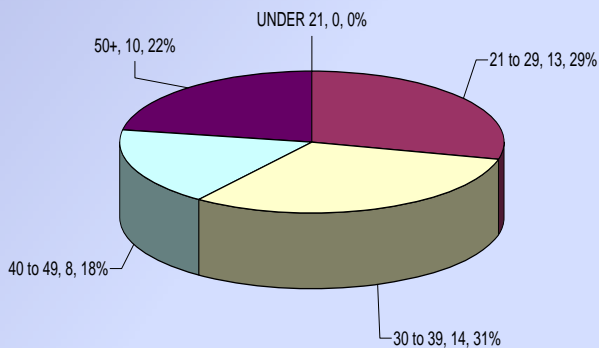
RACE/ETHNICITY



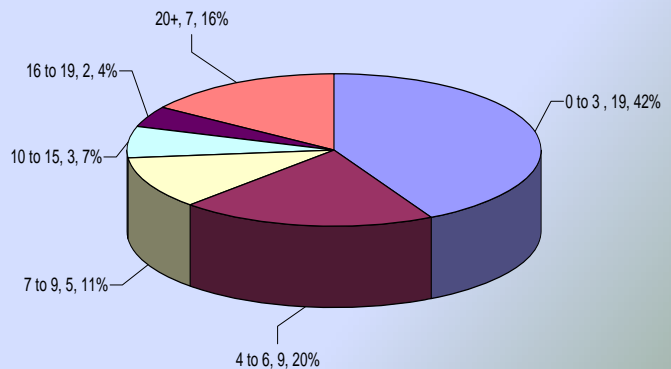
Civilian Personnel by Gender



AGE



YEARS OF SERVICE





Field Operations

Field Operations

**Deputy Chief
Walt Miller**



**Walt Miller
Deputy Chief**

AD HONOREM

**Patrol Lieutenants
Lt. Frank Higgins
Lt. Lance Roberts
Lt. Scott Mansfield**

**Six Patrol Squads
1 "SE" Squad
1 "King" Squad
1 Animal Control Officer**

**Criminal Investigations
Lt. Mike Powers**

**Street Crimes Task Force
Metro**

**Community Relations
1 Sergeant
3 School Resource Officers
1 School Resource Officer**

**Emergency Services
Tactical Operations
Explosives Disposal
Hostage Negotiations**

Operations Division

Deputy Chief Walt Miller



The Operations Division of the Flagstaff Police Department is committed to providing the citizens of Flagstaff exemplary service. While each of the two sections within the Operations Division – Patrol and Criminal Investigations – has unique roles and responsibilities, they work together as a team to prevent crime, solve cases and keep our city safe. Other units that fall under the leadership of the operations division include: the Community Relations/Crime Prevention Office, the Department Training Coordinator, and the Street Crimes Task Force (METRO). The highly trained and well-equipped Emergency Services Response Teams, including Tactical Operations, Negotiations and the Bomb Squad, also fall within the Operations Division where they stand vigilant and ready to protect our community.

The Patrol Division, the largest unit within the Police Department, is most often associated with uniformed police officers in marked patrol cars, on bicycles, or on foot patrol. The men and women of the Patrol Section work around the clock every day of the year, providing professional and courteous service to the Flagstaff Community.

The Patrol Division has six patrol squads comprised of approximately six to ten officers, one special enforcement squad and one squad consisting of one Sergeant and four officers assigned to the Sunnyside neighborhood. Each squad is supervised by a Sergeant and a Corporal and each of the three Patrol Lieutenants oversee the activities of two to three squads. One Lieutenant is assigned to duty during nighttime hours in order to assure greater continuity between command staff and line-officers. When not actively responding to citizen initiated calls for service, patrol officers conduct proactive enforcement and education in neighborhoods and business areas to reduce crime and improve quality of life. The typical duties of a police officer include crime prevention, maintaining order, saving lives, and responding to calls for service.



Officers attend briefing at the beginning of their shift.

PATROL ACTIVITY

ACTIVITY	2011	2012	% CHANGE
PART ONE CRIMES	3,283	3,096	-6%
PART ONE CRIMES CLEARED	37%	41%	11%
PART TWO CRIMES*	10,252	10,241	0%
REPORTS TAKEN	23,719	24,490	3%
ARRESTS	8,109	8,221	1%
TOTAL CALLS FOR SERVICE	40,568	43,304	7%
DOMESTIC VIOLENCE INCIDENTS	1,891	2,040	8%
PUBLIC ASSISTS	8,200	8,045	-2%
PRESENTATIONS/MEDIA RELEASES	612	875	43%
COMMUNITY POLICING CONTACTS	9,357	10,390	11%
PATROL HOURS IN FIELD	105,751	99,793	-6%
TRAINING HOURS	19,930	18,985	-5%
FIELD INTERVIEWS	16,519	16,789	2%
PUBLIC INTOXICANTS	2,256	2,855	27%
ANIMAL CONTROL CALLS FOR SERVICE	2,726	2,642	-3%

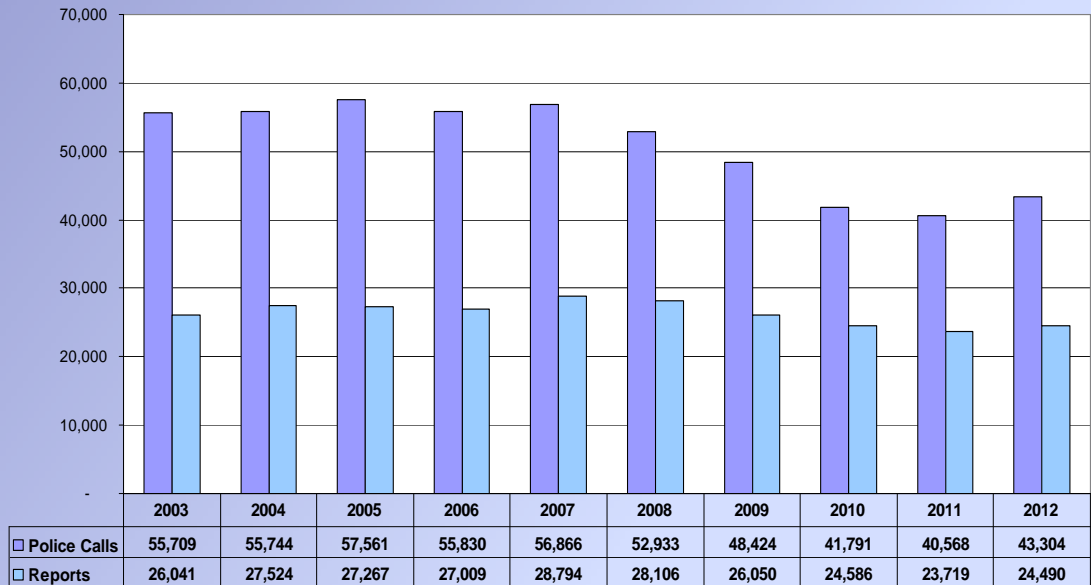
* includes unfounded crimes

*Two Year Comparison of Arrests by Offense Classification**

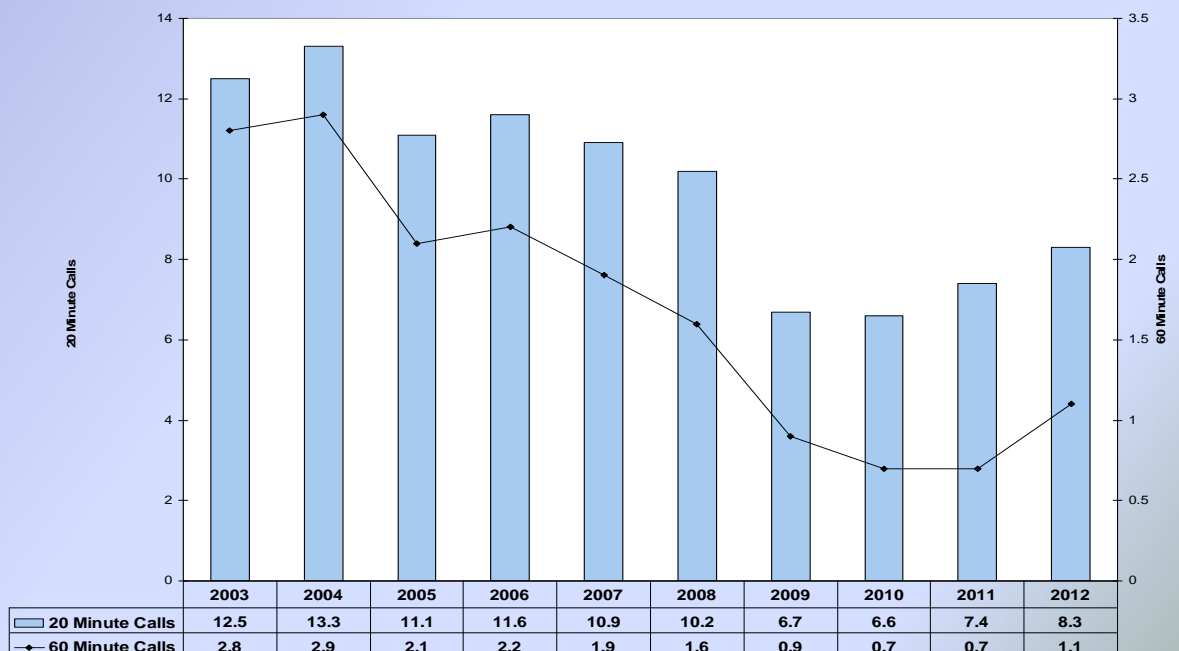
CLASSIFICATION	ADULT	JUVENILE	2012 TOTAL	2011 TOTAL	% CHANGE
HOMICIDE	0	0	0	2	-100%
FORCIBLE RAPE	8	1	9	6	50%
ROBBERY	14	0	14	9	56%
AGGRAVATED ASSAULT	163	7	170	155	10%
BURGLARY	23	13	36	43	-16%
LARCENY	720	188	908	882	3%
AUTO THEFT	10	2	12	7	71%
MISDEMEANOR ASSAULT	593	60	653	611	7%
ARSON	4	5	9	9	0%
FORGERY/COUNTERFEITING	21	1	22	15	47%
EMBEZZLEMENT	3	0	3	5	-40%
FRAUD	7	0	7	1	600%
POSS STOLEN PROPERTY	1	2	3	5	-40%
VANDALISM	284	34	318	281	13%
WEAPONS VIOLATIONS	19	2	21	23	-9%
PROSTITUTION	1	0	1	0	100%
SEX OFFENSES	127	7	134	138	-3%
SALE/MANUF DRUGS	29	6	35	41	-15%
POSSESSION DRUGS	417	103	520	549	-5%
GAMBLING	0	0	0	0	N/A
FAMILY OFFENSES	68	4	72	56	29%
DWI	733	9	742	679	9%
LIQUOR VIOLATIONS	921	181	1102	1020	8%
DISORDERLY CONDUCT	1047	74	1121	936	20%
VAGRANCY	106	1	107	53	102%
ALL OTHERS EXCEPT TRAFFIC	1240	54	1294	1626	-20%
CURFEW VIOLATIONS	NA	19	19	11	73%
RUNAWAYS	NA	5	5	14	-64%
TOTAL	6559	778	7337	7177	2%
* count represents the number of charges, not the number of persons arrested.					

Patrol

Police Calls for Service and Reports Taken - 2003 - 2012
Ten Year Comparison

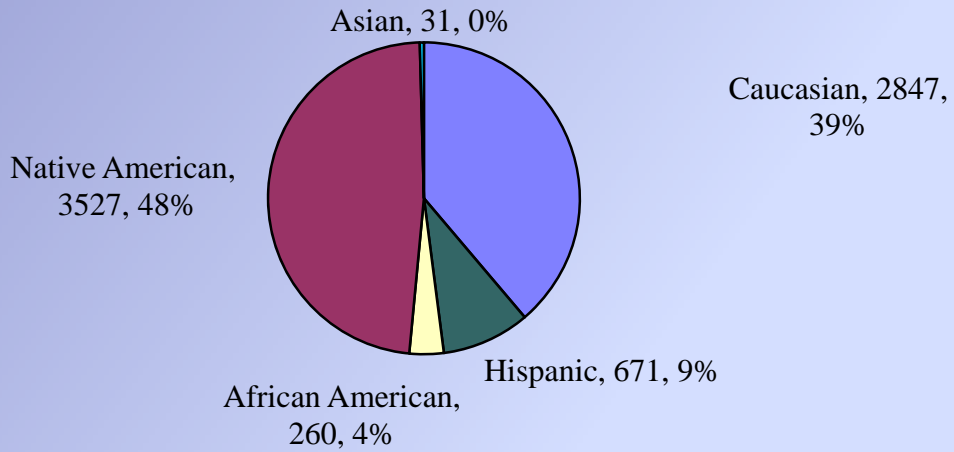


Percent of Calls Held 20 and 60 Minutes 2003 - 2012

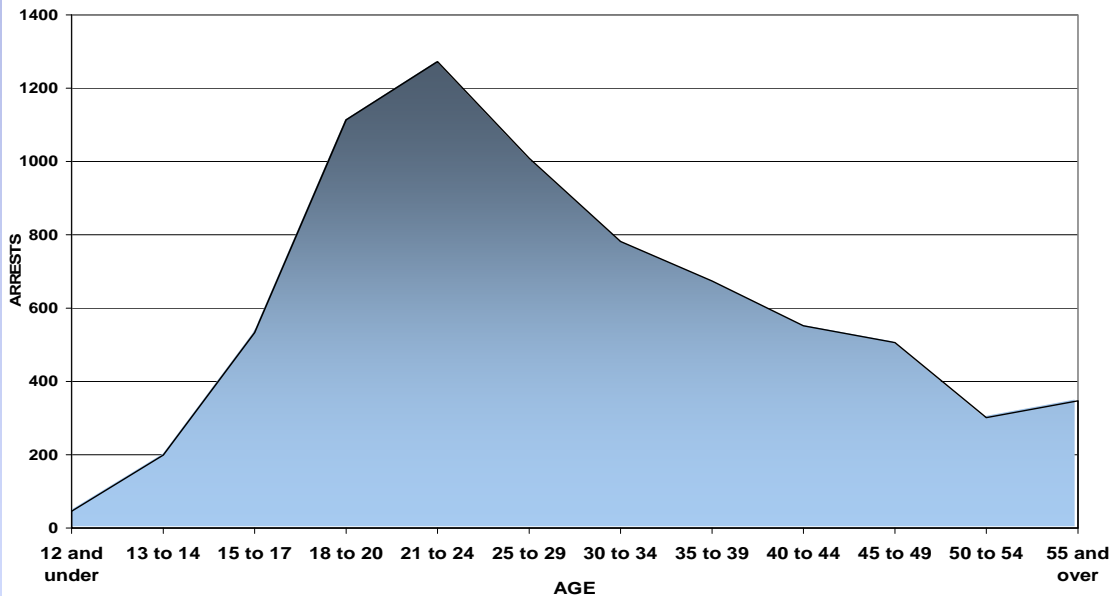


Patrol

2012 ARRESTS BY RACE/ETHNICITY OF OFFENDER



2012 ARRESTS BY AGE OF OFFENDER



Homeland Security

In response to the continued terrorist threat to homeland security, the department remained vigilant at all hours of the day and night for suspicious subjects and activities. We increased patrols of City facilities and other critical infrastructure. Officers provide a presence at public meetings, including all City Council meetings, and perform security details at Pulliam Airport mandated by the Transportation Security Administration.

The Police Department continues to train and equip officers throughout the year to effectively respond to terrorist threats and maintain homeland security. We continue to explore grant opportunities for both training and equipment.

CompStat Program

2012 marks the sixth full year of the Department's use of the CompStat policing model. CompStat calls for a multifaceted, dynamic approach to crime reduction, improving quality of life and resource allocation. Data is collected, disseminated and analyzed on a regular basis so that effective strategies and tactics can be developed to prevent or solve crimes. Using these strategies, Department personnel and resources are rapidly deployed to most effectively reduce crime and protect property. The final principle of CompStat is relentless follow-up and assessment to ensure results are achieved. One of the many benefits to CompStat is that through constant assessment, relentless follow-up and intelligence gathering we are able to define specific crime trends and deploy resources in an effort to prevent crime before it occurs.

Police Sergeants are responsible for analyzing the data then developing and implementing innovative crime reduction strategies for specific geographic areas or specific times of day based on their work schedules. Weekly crime bulletins and monthly CompStat meetings allow the Chief of Police and his Command Staff to collaborate with the Sergeants and other supervisors to review and refine these strategies and hold each member of the Police Department "team" accountable for effective results.

Accomplishments

When a CompStat analysis showed noticeable increases in the reported instances of domestic violence, statistical analysis and officer polling indicated these increases were a result of first offense misdemeanor confrontations and were attributed to the increase in life stress related to economic hardships and other challenges. Training efforts were focused on these issues and partnerships with community social service agencies like Coconino County Victim Witness were employed for first time offenders and their families in an effort to prevent recurrences.

To further support our CompStat efforts, an Intelligence Officer was integrated into the Criminal Investigations Division in 2010 and has significantly enhanced our internal communication and intelligence sharing capability. This directly impacted our ability to identify crime trends more rapidly, sharing key details to target those trends, interdict those crimes and make arrests of persons responsible.

In support of the “Project 40” efforts, officers and command staff continued the Repeat Offender Prosecutorial Enhancement Program (R.O.P.E.) effort in partnership with the Flagstaff Municipal City Court and City of Flagstaff Prosecutors. This collaborative effort continued in 2012 with significant positive impacts on incidents of recidivist criminal activity and victimization associated with violent crime and property crime in Flagstaff. We feel this program and the dedication to it by our officers helped account for the 6% reduction in overall crime.

Officers also applied the CompStat strategy to address citizen concerns of criminal activity, fear of crime and public intoxication in the National Forest lands that lie within the city limits and Heritage Square areas. Specific initiatives including “Project 40”, directed patrol efforts, and undercover surveillance proved effective. Officers also worked closely with community members to improve the environmental design and security of these high traffic locations.

Throughout the year officers used CompStat data to identify the frequency, time, location and type of residential and commercial burglaries. One of the indicators was that during the warmer months victims were leaving their windows and garage doors open. Officers distributed fliers in areas where these crimes were occurring, reminding citizens to secure their windows and garage doors. The same approach was used to help combat vehicle burglaries as officers distributed informational fliers known as the “move it or lose it” campaign, encouraging citizens to secure their vehicles and remove and or conceal items, especially electronic items within the vehicle. It appears these efforts have been successful as we enjoyed a remarkable 46% reduction in vehicle burglaries in 2012.



Officer Tullis places “Move it or lose it” flyers on unlocked vehicles.

Also using the CompStat model, Sergeants working the night shift noted an increase in assaults and disturbances in the downtown area. They were most noticeable at bar closing. Using a tactic known as “saturation patrols” the Sergeants deployed several additional officers on foot in the downtown area during the specified times. We immediately noticed a downward trend of simple assaults and aggravated assaults.

Staff conducted an analysis of CompStat data to determine the most frequent location and root cause of intersection related collisions. Initial findings showed that “following too closely” and “failure to stop” were the most common contributing factors. Flashing signboards were then placed in these areas to educate the public, and extra enforcement was directed toward those specific violations in high collision intersections.

In 2012 we achieved a 1% reduction in Part I violent crime, a 6% reduction in property crime and an overall reduction of 6% in Part I crimes. The Department's effective and consistent application of the methods and principles of CompStat has improved the safety and quality of life for the citizens of Flagstaff as evidenced by the continual reduction in these categories over the last five years.

Other Patrol Initiatives

In 2009, the Police Department began an electronic citation program in conjunction with the Flagstaff Municipal City Court. As this program continues we have noticed an increase of the efficiency delivering criminal and traffic citations electronically to the Flagstaff Municipal City Court.

In 2012, two sworn officers continued to provide security for the Flagstaff Municipal City Court. They are responsible for transporting jail inmates to the Municipal Court, providing security for court personnel during hearings and trials, and making full custody arrests of wanted persons or court remands.

Three officers are also assigned to the Pulliam Airport to assist with screening passengers, infrastructure protection and personnel safety. In accordance with the United States Transportation Security Administration mandates, an officer is present during all screenings and departing flights.

Since May of 2009, the Flagstaff Police Department has maintained a storefront substation in the Fourth Street corridor after building a community partnership with Anthony Choi. With surplus furniture, minor expenses, and some creativity, we were able to open the substation in July of 2009. Patrol officers who work in the surrounding neighborhoods use the substation to interview victims and witnesses, conduct case follow-up by telephone, and store supplies and equipment. It is not staffed with a permanent officer, but officers can be summoned to the substation to take reports by way of a patrol call box located on the exterior wall next to the entrance. This substation allows officers to be more approachable and efficient in the spirit of providing exemplary service.

In line with our community policing philosophy, field personnel use problem-solving methods to address crime, fear of crime and quality of life issues. A Patrol Sergeant is assigned to each of the six major beats to manage the specific neighborhood Block Watch programs. Officers identify community concerns and crime patterns and make community policing contacts in the form of bar and business checks, educational presentations and clean-up projects. In addition to sharing information, officers developed problem-solving strategies which resulted in numerous special enforcement projects, surveillances, and "knock-and-talk" details.

Neighborhood Block Watch meetings and community support meetings continued to serve as a forum for beat officers and various community organizations to reach the public. Several other City and County entities and private organizations such as Citizens Against Substance Abuse have utilized these meetings to address specific issues.

Officers also conducted management by objective (MBO) projects throughout the year. Officers spent many hours patrolling and cleaning up areas of the Rio De Flag in an effort to deter transient activities, graffiti cover ups and other projects to increase the quality of life.

The Crime Free Multi-Housing program celebrated its sixteenth year in 2012, with 48 properties involved. A Sergeant supervises the program with three officers assisting. This three-phase program consists of manager training, a CPTED (Crime Prevention Through Environmental Design) survey and a safety social community meeting for the third phase. Apartment managers are sent police reports from the incidents that occur on their property. The managers are then expected to follow up with appropriate action to maintain a “crime free” property. Crime Free Multi-Housing officers partner with managers to evict the tenants who commit crime or allow crime to be committed by their guests on the property. The Crime Free Multi-Housing program holds a yearly two day manager training to begin the partnership with the managers and maintenance personnel.

Patrol Officers along with members of the Mayor’s Office and other city departments, participated in “National Night Out”. National Night Out is a community - police awareness event held the first Tuesday of August. The event is sponsored by the National Association of Town Watch in the United States and Target Corporation. The event is meant to increase awareness about police programs in communities, such as drug prevention, neighborhood watch, and other anti-crime efforts. This is also an opportunity for people to meet their neighbors, city officials and share food, stories and crime prevention ideas.

A Department of Housing and Urban Development (HUD) grant allowed us to continue to assign one full-time officer to work with the Flagstaff Housing Authority in an effort to reduce crime in Flagstaff public housing. In 2012, the HUD Officer continued to work as a liaison with Housing Authority staff to monitor illegal activity in Siler, Thorpe and Brannen Homes. The officer assisted with crime prevention, foot patrols, mentoring youth, and passing out Christmas gifts to local children.

The Flagstaff Police Department invested many hours in recruitment and training to fill vacant positions in Field Operations. New recruits are required to complete a POST certified Law Enforcement Basic Academy prior to being placed into the Department’s 17 week Field Training Program. Field Training Officers ride along with the new officers, who provide “hands-on” instruction and evaluate daily performance.

Speciality Patrol

A number of speciality patrols were conducted in 2012. As weather and staffing permitted, four motorcycle officers were deployed in areas with frequent speed and red light violations, or to serve as visible enforcement profiles to prevent collisions in high accident locations.

We also continued the “Safe Streets Program” by enforcing traffic laws in specific areas in response to citizen complaints and feedback from the Traffic Commission. Beat officers worked specific areas using the Targeted Radar Advisory Program (TRAP). The Department’s three radar trailers and a “decoy car” proved effective in reducing speed in problem areas.

The Department continued the Sunnyside Initiative in 2012 to improve quality of life for residents and reduce crime through partnerships. The Flagstaff Police Department assigned a sergeant and deployed four officers specifically to the Sunnyside and Fourth Street areas. The officers used proactive patrol efforts and citizen tips to gather intelligence on criminal activity and to enforce the law. The officers used bicycle patrols to enhance their presence in the Sunnyside neighborhood and surrounding parks. They attended monthly Sunnyside Neighborhood Association meetings in which issues and problems were addressed. The officers helped open the Sunnyside Substation on Fourth Street in 2009 and continue to utilize it in their daily operations. The officers attended and provided security for several community gatherings and conducted crime prevention outreach.

In September of 2012, the Flagstaff Police Department was awarded a federal COPS assistance grant allowing the Department to implement a Southside Initiative. This was tailored after the Sunnyside Initiative, which began in 2009. Four officers have been assigned to the Southside neighborhood patrol to expand upon our community policing philosophy and address quality of life issues, traffic and parking enforcement. The officers maintain a high presence in the neighborhood utilizing bike and foot patrols. The officers attended monthly Good Neighbor Coalition meetings to discuss current or on going issues in the area and to keep the neighbors up to date with current projects and activities. By building a partnership with the Murdock Center, their governing board has approved the Department to open a Southside Substation within the facility. This substation will be utilized in the same manner as our Sunnyside Substation; one used during daily operations.



**Officer Starkey-Bryson
Southside Initiative**

Another directed patrol effort in 2012, was “Project Safe Nights”, a program designed to place additional walking beat officers downtown from 10:00 p.m. until 3:00 a.m. In addition to on-view activity and calls for service, project officers made official bar checks to ensure that owners don’t exceed capacity. Other initiatives increased our presence at Bushmaster Park, the Sunnyside neighborhood and local high schools to reduce gang activity and combative behavior. Several DUI task force operations enhanced both public education and enforcement efforts. Many of these programs were funded through Governors Office of Highway Safety and Edward Byrne Memorial Justice Assistance grants.

In keeping with our emphasis on excellence, officers are encouraged to obtain specialized skills and training in areas such as lifesaving, firearms, self-defense, ethics, defensive driving, search and seizure, interviewing, phlebotomy, and applicable new State and Federal laws. Through training and experience, patrol officers had the tools necessary to provide the highest quality service to the citizens of Flagstaff.

Accomplishments

The Department continued to conduct training and explored other concepts of the Crisis Intervention Team (CIT) program. These methods led to less recidivism and criminal disorder caused by the severely

mentally ill. Out of the 430 documented contacts with mental health consumers by Flagstaff Police Department in 2012, 173 were handled by CIT officers. The Crisis Intervention Team combined with the availability of mental health services any time of the day or night, assisted by the Alcohol Stabilization Unit, gave officers additional options other than full-custody arrests when dealing with disturbed subjects.

In early 2008 Flagstaff experienced an increase in criminal activity related to public intoxicants. In response, officers conducted directed patrols to work in cooperation with local businesses to strictly enforce alcohol violations, trespassing, panhandling, disorderly conduct, loitering, and other offenses which impact the quality of life. Officers met with the City Attorney's Office to seek enhanced prosecution for repeat offenders as part of our ROPE program. In 2012, 318 arrests were made related to these directed Patrols.

The Flagstaff Police Department maintained a partnership with the Flagstaff Unified School District by providing School Resource Officer for the 2011 – 2012 school year. In 2012 we increased our SRO program adding two additional officers. Currently one SRO is assigned to Coconino High School while the other two split time between Flagstaff High School, Mount Elden Middle School, Sinagua Middle School and Project New Start.

During this year the SRO's implemented a new program called Project Alert. This curriculum is based on an eleven lesson web based program designed for middle and high school students which targets substance abuse prevention and provides the students with new non-use attitudes and enhanced decision making skills. The program also targeted truancy and negative school behavior.



School Resource Officer Vesely

The uniformed officers take a marked police unit to the school each day and spend well over 40 hours a week teaching, coaching, taking incident reports, mentoring, and providing security at sporting events and other extra-curricular activities.

The patrol section conducted one Citizen's Police Academy in 2012. Patrol Officers assisted with presentations on the Emergency Service Response teams, accident reconstruction, drivers training, and firearms training. There were over 40 attendees who graduated from this ten week program.

Foot patrols and bike patrols, primarily in the downtown area, allowed frequent contact with citizens and business owners. These informal contacts provided valuable feedback in identifying problems and concerns, directing special patrols, and developing new programs.

Selective Enforcement Squad

The selective enforcement squad is designed to increase departmental flexibility by assigning an entire squad of officers to special events, incidents, or targeted criminal activity. Squad members

conduct surveillance and provide walking patrols in the downtown area, bicycle patrols and foot patrols in high crime areas.

Accomplishments

- Officers worked closely with the Flagstaff Fire Department, the Coconino County Sheriff's Department and the United States Forest Service to help prevent wild land fires. Throughout the summer, officers patrolled the wooded areas in the urban and forest interface, enforcing criminal and federal codes pertaining to camping and fires. Department of Public Safety helicopters and the Coconino County fixed wing airplane assisted in locating illegal campfires with officers on board. This assisted in dispatching officers to take enforcement action. Officers also coordinated with the Adult Probation work crew to remove abandoned transient camps and refer occupants to the appropriate social services.
- Coordinated the directed patrols to address quality of life issues as well as helped prevent victimization and perpetration of crimes by serial inebriates.
- Coordinated graffiti paint over projects with at-risk youth and community members.
- At the request of school administrators, conducted lock down drills at local schools with canine assistance to sniff for drugs.
- Officers continued to provide security at City Council meetings and provide police presence during other community meetings.
- Assisted with City Building Code Enforcement of junked and unsafe properties.

The Flagstaff Police Department also provided extra patrol and community policing efforts at the following events:

- The Flagstaff Unified School District "Grad Night" in addition to numerous dances and athletic events.
- Fourth of July Parade & Pyrotechnics Show
- High School Homecoming Parades
- La Jolla de Sunnyside
- NAU Homecoming/Tequila Sunrise Services
- Northern Lights Parade
- Christmas Luminaries Show

- Take Back the night march
- Annual Celtic Festival
- New Year's Eve Pine Cone Drop
- Pride in the Pines Event
- Movies on the Square
- Halloween Harvest
- Cinco De Mayo Celebration
- Concerts in the park



Movies in the square



Northern Lights Parade



Halloween Harvest



Concerts in the Park

Traffic Enforcement



Keeping our streets safe for motorists, bicyclists, and pedestrians is a high priority for the Flagstaff Police Department. All patrol officers are required to make daily traffic contacts in their beat. The traffic enforcement unit itself is comprised of four officers who work on motorcycles when weather and staffing permits. The main focus of the unit is our strong emphasis on traffic education and enforcement. The motor units are more effective in providing enforcement in highly congested areas where patrol cars were ineffective. The traffic units are also responsible for providing funeral escorts, special event and parade details, collision investigations, and back up for other officers.

There were 2,632 total collisions in 2012, of those 2,231 were non-injury collisions, 395 were investigated as injury collisions and six (6) collisions resulted in fatalities. Officers issued over 10,000 citations for traffic related offenses such as speeding and red light violations. In 2012, officers arrested 825 impaired drivers which was a 8% increase from 2011. These enforcement efforts are credited with continuing to significantly reduce the number of injury and non-injury vehicle collisions. We achieved a 27% reduction in DUI related collisions from the previous year. In 2012, the department saw a reduction in citations and warnings written that was consistent with a reduction in our staffing (due to turnover) during the year.

The Collision Reconstruction Team is comprised of one Sergeant, three Detective/Corporals and two Officers. They are responsible for reconstructing fatal and serious injuries. In 2012 all team members met on a regular basis to review past and present investigations. Two members also attended advanced collision reconstruction training hosted by AZPOST



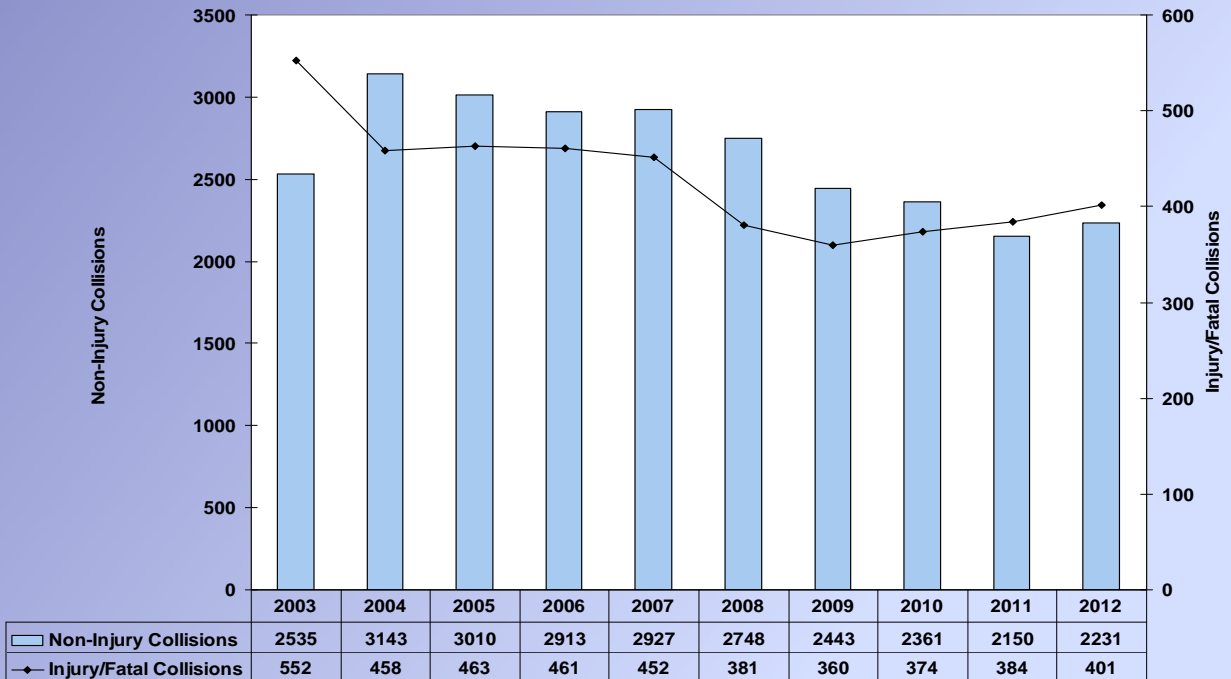
Traffic Activity

INCIDENT TYPE	2011	2012	% CHANGE
Non-Injury Collisions	2,150	2,231	4%
Injury Collisions	379	395	4%
Fatal Collisions	5	6	20%
DUI Related Collisions	98	72	-27%
DUI Arrests	767	825	8%
Traffic Citations	12,780	10,410	-19%
Warnings	12,451	10,004	-20%
Parking Citations	4,982	4,383	-12%
Motorist Assists	952	975	2%

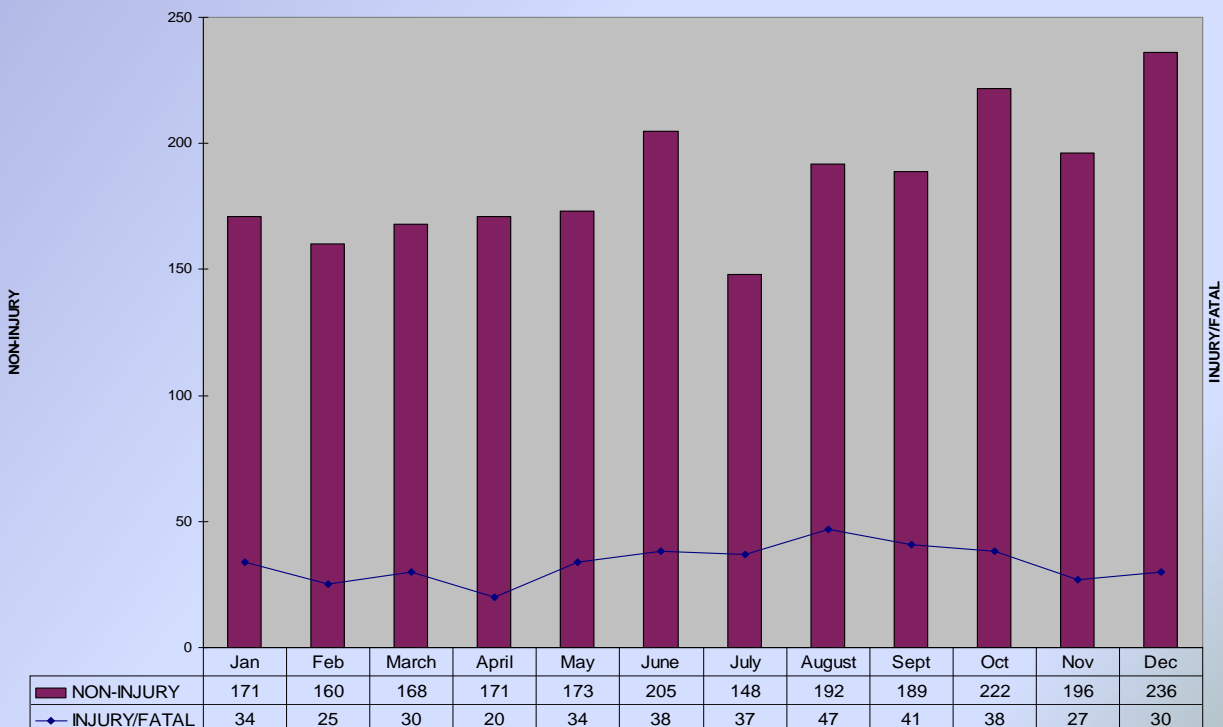


Officer M. Seay accesses information on state of the art equipment.

Ten Year Summary of Collisions



Summary Of 2012 Collisions By Month



Most Frequent Location of Intersection Related Collisions

Three Year Comparison

INTERSECTION	2010	2011	2012
E PONDEROSA PKWY / E ROUTE 66	21	39	47
W UNIVERSITY AVE / S MILTON RD	26	28	32
N HUMPHREYS ST / W ROUTE 66	15	21	32
S MILTON RD / W BUTLER AVE	21	26	31
W ROUTE 66 / S MILTON RD	38	30	30
N HIGHWAY 89 / E MARKETPLACE DR	25	28	30
E ROUTE 66 / N SWITZER CANYON DR	34	31	29
S BEULAH BLVD / W MCCONNELL DR	15	18	25
S MILTON RD / S MALAPAIS LN	52	36	25
W PHOENIX AVE / S MILTON RD	19	23	23
N FOURTH ST / E ROUTE 66	31	37	23
N STEVES BLVD / E ROUTE 66	35	23	20
E ROUTE 66 / N FANNING DR	19	18	22
N BEAVER ST / W ROUTE 66	10	23	19
S WOODLANDS VILLAGE BLVD / S BEULAH BLVD	19	16	18



Motorcycle accident at W. Route 66 and N. Humphreys Street.



Emergency Services

Tactical Operations



The Emergency Services Response Team, comprised of officers with primary assignments in various sections of the Department, handles the containment and apprehension of armed barricaded persons, hostage incidents, found explosives and other potentially volatile situations. The Emergency Response Team consists of three Team (TOT), Negotiations, and the Explosives Ordinance Disposal Team (Bomb Squad) and officers take great pride in their

training and professionalism during crisis incidents.

The Tactical Operations Team, with membership in the National Tactical Officers Association, consists of officers from the Flagstaff Police Department, the Coconino County Sheriff's Office, and four Flagstaff Firefighters who serve as team medics.

The Tactical Operations Team responds to hostage and barricaded person incidents and assists the Metro Narcotics Unit, Drug Enforcement Administration (DEA) and Alcohol, Tobacco and Firearms (ATF) with high risk warrant service. In addition to providing training on various topics to Flagstaff Police Department and other outside law enforcement personnel, team members received over 90 hours of training during monthly practice sessions.



Tactical Operations Team

Accomplishments

- The Team responded to six high risk call-outs in 2012.
- In June the Team assisted the Metro Narcotic Task Force with a high risk search warrant at a local residence. The Tactical Operations Team executed a search warrant on the residence and one person was taken into custody during the entry. A search of the residence led to the discovery of stolen property, illegal drugs, firearms and ammunition.
- In August the Team assisted the Metro Narcotics Task Force with a high risk search warrant at a mobile home trailer in a Flagstaff neighborhood. The Tactical Operations Team executed the search warrant at the residence and detained several subjects.
- In September the Team assisted the Metro Narcotics Task Force with a high risk search warrant at a local residence. The Tactical Operations Team executed the search warrant and detained multiple subjects for Metro.
- In October there was a bank robbery at a local bank and the suspect claimed to have a weapon during the robbery. The Team was called out to execute a high risk search warrant of a local residence where it was believed the bank robbery suspect was hiding.
- In October the Team was called out to assist the U.S. Marshal's Office to take a high risk wanted fugitive into custody. The fugitive was a documented gang member from California with a violent history and was hiding out in a residence in Coconino County. Just prior to executing the arrest warrant at the residence, the suspect left in a vehicle. The Tactical Operations Team assisted the Coconino County Sheriff's Office with a high risk stop.
- In December the team was called out to an armed barricaded suicidal subject in a local residence. During the incident, negotiators attempted to negotiate a peaceful surrender for several hours. After an approximate eight hour standoff, the suspect was taken into custody. There were multiple firearms taken during the incident.

During this year, three operators attended the National Tactical Operations Association conference in Seattle, WA. Two of the operators became certified instructors in Active Shooter and the third operator became an instructor in gas deployment and diversionary devices.



Tactical Operations Team Practice

Hostage Situations



Incidents involving barricaded subjects, hostage takers, or persons threatening suicide are stressful moments for law enforcement personnel who respond to them. Officers responding to these scenes quickly assess the totality of the situation, secure the area, gauge the threat to hostages or bystanders, and request additional units as appropriate. Crisis negotiators must establish contact with subjects, identify their demands and work to resolve these tense and volatile standoffs without loss of life.

The five members of the Hostage Negotiations Team are on call to diffuse volatile situations through verbal communications with suspects. Officers assigned to this team are trained to work closely with the Tactical Operations Team and with the Coconino County Sheriff's Department Crisis Response Team.

Accomplishments

The Team responded to two hostage negotiations in 2012. One was an armed barricaded subject on Eagle Crest Drive and the other was a call to assist the Coconino County Sheriff's Department with a barricaded suicidal former deputy outside the city limits. Both incidents involved a weapon or threat of a weapon.

Members of the Team attended one combined training session with the Tactical Operations and Explosive Ordinance Disposal Team to enhance familiarity with tactics and the capabilities of their equipment.



**Detective – Sgt Roberta Coons
Detective Casey Rucker and Detective Mike Rodriquez**

Explosive Disposal Team



The primary mission of the Explosive Disposal Team is to ensure the safety and well being of the members of the City's diverse communities as well as the safety of all public safety personnel who may be first responders to an explosive-related incident. The Flagstaff Police Department Bomb Squad has been serving the residents of Flagstaff since 1970. The team is comprised of five highly trained bomb technicians who are responsible for the handling, transportation and rendering safe of all explosive items located within the City and

Coconino County.. This responsibility extends to the proper handling of abandoned explosives and chemicals that have outlived their life expectancy. The Team also assists local agencies with explosives and the Tactical Operations and Hostage Negotiations Teams with barricaded suspects.

Accomplishments

In 2012, the Explosives Disposal Team responded to 18 calls for service both inside and outside the City. These calls included four suspicious packages calls, six calls for found explosives or devices, one call to assist the Tactical Operations Team with suspicious items located during a search warrant service, one drug lab, three calls for hoax devices, one protective sweep, and two improvised explosive devices. In addition, members of the Team conducted numerous explosive destructions and inspections, sweeps for bomb threats, security assignments and dignitary protection details.

In 2012, the Explosives Disposal Team completed one demonstration for the Citizen's Police Academy, as well as classes for local organizations, businesses, schools and law enforcement agencies. The members of the Explosives Team are required to complete 16 hours a month of proficiency training, one 40 hour class a year and recertify every three years to maintain their certification.



Fred the Robot picks up a suspicious item.

Training and Recertification

- Two team members attended the International Association of Bomb Technicians and Investigators Conference.
- Two team members attended the Large Vehicle Bomb and Post Blast Investigations course.
- One team member attended the National Bomb Squad Commanders Conference.
- Three team members attended a Hazardous Device School and a re-certification class.
- Four team members facilitated and participated in an explosive training course provided by the Federal Bureau of Investigations.
- One team member attended an Advanced Explosive Destruction course provided by the Bureau of Alcohol, Tobacco and Firearms.



Cpl Brockman demonstrates Fred, the Bomb Robot



Criminal Investigations

Detectives

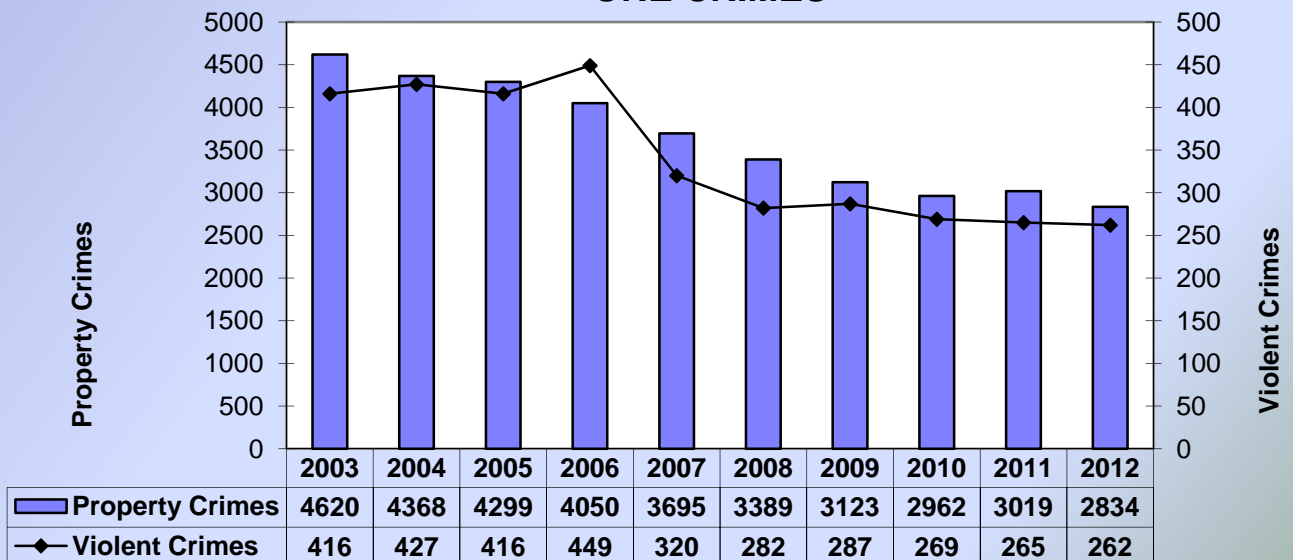


The men and women of the Criminal Investigations Section combat crime by conducting prompt, efficient and diligent investigations. Detectives use all available technological resources and traditional investigative methods to solve crimes, identify and apprehend suspects, locate missing persons and recover stolen property. By adhering to a community policing philosophy, members of the division form a partnership with crime victims and law abiding citizens to improve the quality of life in our community and interdict crime and combat disorder.

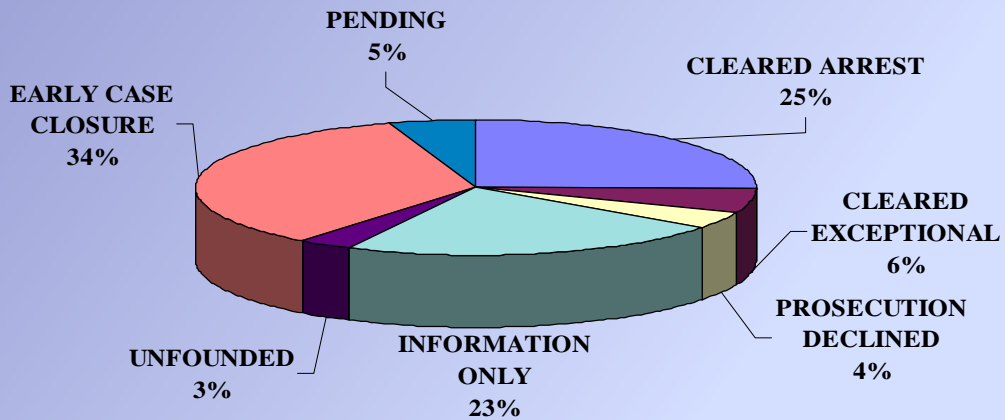
The Criminal Investigations Division comprised of a Lieutenant, two Sergeants and 14 Detectives is responsible for investigating felony crimes, deaths and missing persons. There is also a Crime Analyst assigned to the

Criminal Investigations Unit. This officer tracks crime trends within the City and produces a weekly Intelligence Bulletin showing these trends. This assists the Department in allocating resources to these affected areas in order to combat and reduce crime. Detectives were assigned 3,714 cases in 2012 which was increase of 426 cases from the previous year. The Detective Division had an overall clearance rate of 64.1% in 2012 which was a 10% improvement from the previous year. Reducing the number of pending cases, all the while maintaining quality customer service, continued to be an important focus for the Criminal Investigations Division.

TEN YEAR COMPARISON OF PART ONE CRIMES



Disposition of Cases Assigned to Criminal Investigations 2012



Three Year Comparison of Part One Crimes 2012

CRIME TYPE	ACTUAL			% Change 2011 - 2012	Cleared 2012	% Cleared	
	2010	2011	2012			2012	2011
HOMICIDE*	6	0	0	0%	0	0%	100%
RAPE*	37	41	28	-32%	15	54%	41%
ROBBERY*	49	38	45	18%	16	36%	42%
AGG ASSAULT*	177	185	189	2%	145	77%	61%
BURGLARY	227	235	242	3%	48	20%	21%
LARC THEFT	2672	2717	2533	-7%	1025	40%	37%
GTA	63	67	59	-12%	25	42%	22%
TOTAL VIOLENT*	269	264	262	-1%	176	67%	55%
TOTAL PROPERTY	2962	3019	2834	-6%	1098	39%	35%
GRAND TOTAL	3231	3283	3096	-6%	1274	41%	37%
ARSON	21	24	23	-4%	9	39%	33%

Detectives

Homicide

In October, Detectives responded to the Flagstaff Mall for a fatal collision involving a single motorcycle. The motorcycle was operated by an 18 year old male who had a 19 year old female passenger. The male driver was operating the motorcycle recklessly in the parking lot which led to the collision. The 19 year old female passenger was killed as a result of the collision. Detectives processed evidence in the case, interviewed the male suspect and obtained a confession. The male suspect was arrested and charged with manslaughter.

On September 9, 2012, Detectives responded to Walapais Drive in Flagstaff regarding a vehicle that struck a bicyclist. The driver of the vehicle was a 22 year old female who fled the scene of the collision. The bicyclist was a 21 year old female who was killed as a result of the collision. The female suspect was located a short distance away from the scene. Detectives processed the evidence and conducted interviews. The suspect was arrested and charged with second degree murder, hit and run, and DUI.

Attempted Homicide

Officers were dispatched in December to an address on N. Second Street where a 29 year old male victim had been attacked with a machete by a 28 year old male suspect and a 19 year old male suspect. Detectives were subsequently called out to investigate the crime. Detectives processed the evidence and conducted interviews. Through the Detectives' investigation, they were able to obtain arrest warrants for both suspects on attempted first degree murder. One suspect has been located and arrested and the second suspect is still outstanding.



**Detectives investigate
a possible homicide.**

Following the investigation of a Domestic Violence complaint received in October, Detectives received an indictment for four counts of attempted first degree murder, 4 counts of aggravated assault, and one count of assault all per domestic violence, after investigating a domestic violence incident that lasted multiple days. The suspect in the case choked the victim multiple times and threatened the victim with a knife.

Sexual Assault

Detectives responded to the east side of Flagstaff near a hiking trail regarding a reported sexual assault. The victim in the case was a 16 year old female. The suspect was later identified as an adult local transient. Detectives processed the evidence and conducted interviews. The suspect was

located, arrested, and indicted on kidnapping, sex assault and sexual abuse.

In March, Detectives responded to a report of sexual assault involving a 14 year old male victim and an adult male suspect. Detectives processed the evidence, conducted interviews and obtained an indictment on the male suspect for sexual assault and sex with a minor.

Detectives investigated a reported sexual assault involving a female victim and a male suspect on November 13, 2012. The female victim had been consuming alcohol and fell asleep when she awoke to the male suspect sexually assaulting her. Detectives processed the evidence, conducted interviews and interrogated the suspect. At the conclusion of the interview with the suspect, he was arrested and indicted on sexual assault.

Child Abuse

Detectives responded to the Flagstaff Medical Center in April of 2012, regarding a reported child abuse of an infant victim. Detectives conducted extensive follow up on this case with medical staff and forensic doctors. It was determined the infant suffered brain injuries from being shaken. The suspect in the case was interviewed and a confession was obtained. The suspect was arrested and indicted for child abuse.

Another case investigated by Detectives started as an eight year old male elementary school student complaining of pain on his buttocks. Detectives conducted interviews and had a safe child forensic exam done. There were injuries to the eight year old and the adult male suspect was interviewed. At the conclusion of the interview, the adult male suspect was indicted on child abuse.

Child Molestation

In April, Detectives investigated a child molest allegation and conducted safe child interviews on the victims, conducted several interviews of other persons involved, and processed evidence pertaining to the case. Through the safe child interviews, there was disclosure from two of the victims which corroborated disclosure made by the victims to other friends. The suspect in the case was the foster parent of the two victims and he was arrested and indicted for child molestation.

Detectives were assigned to investigate a child molest allegation received on June 20, 2012, involving a grandfather (suspect) and his grandson (victim). Detectives arranged for safe child interviews of the victim, conducted several interviews of other persons involved, drafted and executed a search warrant on the suspect's residence and processed evidence. The evidence that was collected and processed corroborated the victim's allegations. The suspect in the case was arrested and indicted on child molestation.

Fraud

In January of 2012, Detective Clint Hill investigated three separate prescription fraud cases. On the first one, he began working with other resources to build the case. Detective Hill conducted several interviews and collected several items of evidence. Through the investigation, he discovered there were multiple suspects involved with multiple cases of prescription fraud. After collecting evidence on this case and interviewing the suspects, multiple suspects were arrested for the fraud.

On the second a prescription fraud case Detective Hill began networking with other agencies to develop a lead. Through this work, he developed a suspect who was calling in prescriptions to pharmacies and posing as a local doctor. Detective Hill was able to identify two suspects in the case and they were located, arrested and indicted for fraud and residential burglaries.

The third case of prescription fraud case involved a male and female couple who came to Flagstaff and passed five fraudulent prescriptions to local pharmacies. The suspects were identified, arrested, and indicted on fraud charges. It was learned through this investigation, this couple was also committing prescription frauds in the Prescott area.

Burglary

In February of 2012, Detectives were assigned multiple burglary cases within a specific neighborhood and had no leads to follow up on. A bronze statue was stolen in one of the burglaries and the Detective issued a media release regarding the burglary. Detectives received a tip from a local recycling company and a suspect was developed. Through this investigation four suspects were arrested for trafficking stolen items from all of the burglaries.

Also in the month of February, Detectives were assigned four separate burglaries at a local school in Flagstaff. The scenes were processed, evidence collected and video surveillance was obtained. A possible suspect was identified and Detectives began to interview this suspect. A physical characteristics warrant was written and executed and the Detectives were able to match the suspect's prints to prints that were lifted from the scene by Detectives. Four suspects were arrested for the burglaries at the school.

In January, Detectives were assigned a residential burglary with no leads. Detectives received a tip from a citizen and a suspect was developed. The Detectives followed up on this lead and were able to search the suspects residence. During the search of the house, items that were stolen from the residential burglary were located and the suspect was arrested.

Other Crimes

In late December, Detectives investigated the death of a male subject in east Flagstaff. The male subject sustained an injury to his face and it was later determined that an artery had been cut which resulted in the death of the subject. The Detectives processed the scene and interviewed several people in the case. This case is still under investigation to determine if a crime has been committed.

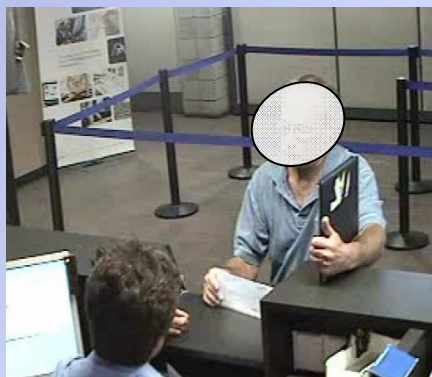
Detectives were called out to an armed bank robbery at a local west side bank. The suspect fled the scene in a vehicle and was later stopped by the police.

Detectives were on the scene, processed the evidence and interviewed several witnesses and victims. The suspect was arrested and indicted for armed robbery.

During the 2012, year Detectives received and investigated an unusually high number of cases involving credit card thefts. After thorough investigation and by partnering with several other state and federal agencies it was found that a majority of these cases involved a very sophisticated system where suspects would actually hack into business servers and obtained peoples' credit card numbers. These numbers

then sold to unknown subjects all over the country and used to make fraudulent credit cards.

Detectives worked with an employee from the Weights and Measures Department and checked most of the gas pumps in the City of Flagstaff for credit card skimmers. Detectives continued to work with credit card company investigators in an attempt to combat this type of crime.



Chase Bank Robbery

were

Additional Programs

Detectives continue to use CompStat methods to assist in crime mapping and conduct proactive property crime investigations.

Detectives started and maintained monthly community meetings, which are called FRAPA (Flagstaff Retail Asset Protection Association). During these meetings approximately 15 loss prevention agents and store managers from local retail stores share information with Detectives in order to identify and apprehend frequent suspects in shoplifting cases. Through this partnership we are better able to reduce property crimes that occur at local retail shops and through collaborative efforts several arrests have been made.

Currently three Detectives and one Detective Sergeant are assigned to the Department's Tactical Operations Team and one is assigned to the Negotiations Team. Another is assigned to the departmental Accident Reconstruction Team. Three Detectives participate on the Coconino County Coordinated Community Response Team for Domestic Violence and Sexual Assault. Three Detectives are also phlebotomists for the Department.

Detectives taught at the Citizen's Police Academy and continue to participate in the "Challenge Program" at the two local high schools. Several Detectives are involved in a pool to provide educational presentations on a variety of topics at monthly community meetings. As a result, several presentations were given through the city on various topics including internet safety, identity theft and crime scene investigations.

Training

Detectives have received training in interview and interrogation tactics, police involved shootings,

suicide awareness prevention, computer forensics, death investigation, and intelligence gathering. Several Detectives also received numerous hours of instruction in child abductions and how to respond to them. These same Detectives are also in the process of becoming part of a regional Child Abduction Response Team.

Silent Witness

The Flagstaff/Coconino Silent Witness Program has been a valuable crime-fighting tool since 1980. All funds for the program are donated, therefore the only cost to law enforcement is the time required to administer the program. Two Patrol Officers, three Detectives and a Detective Sergeant coordinate the program and provide updates on unsolved crimes to the newspaper and other media.

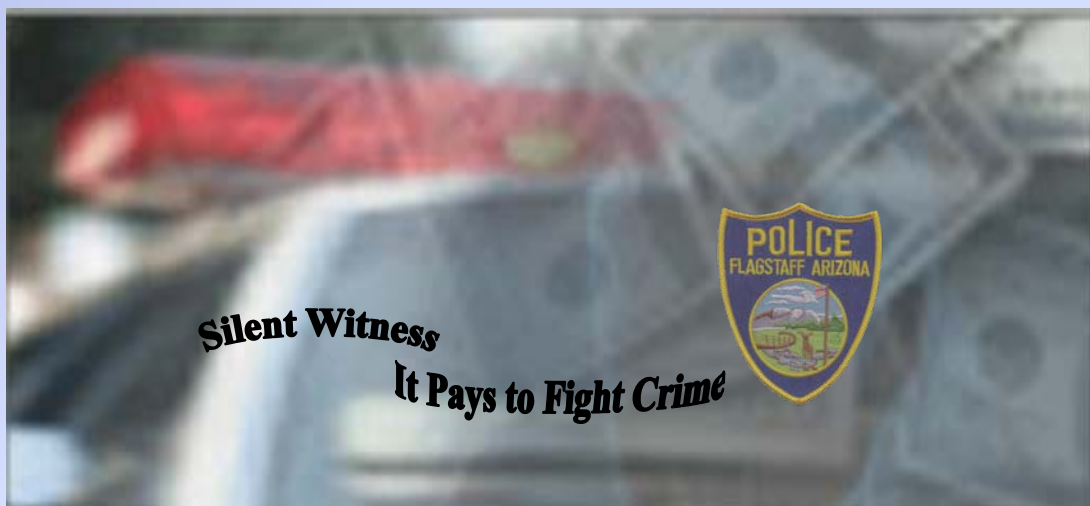
Accomplishments

Silent Witness is a non-profit program created to give citizens the opportunity to assist law enforcement in solving crimes. Citizens remain completely anonymous and are paid cash rewards of up to \$1000 when the information provided leads to an arrest or indictment.

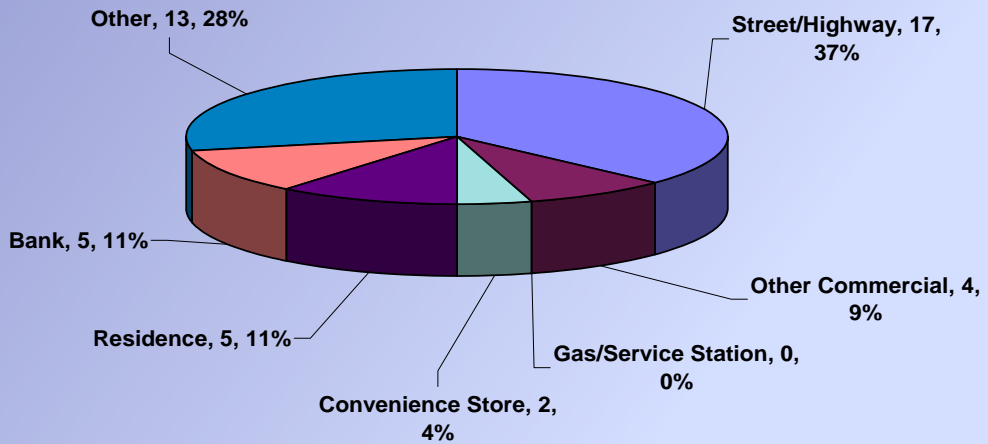
Silent Witness continues to maintain the website at coconinosilentwitness.org. The website is used to provide general contact information and allows tips to be submitted online. Unsolved crimes are also highlighted on the website for the public to view.

During 2012, Silent Witness received 124 calls, which solved 4 felony crimes and produced 4 felony arrests. The Silent Witness Board approved \$1,850 in awards to be paid to callers.

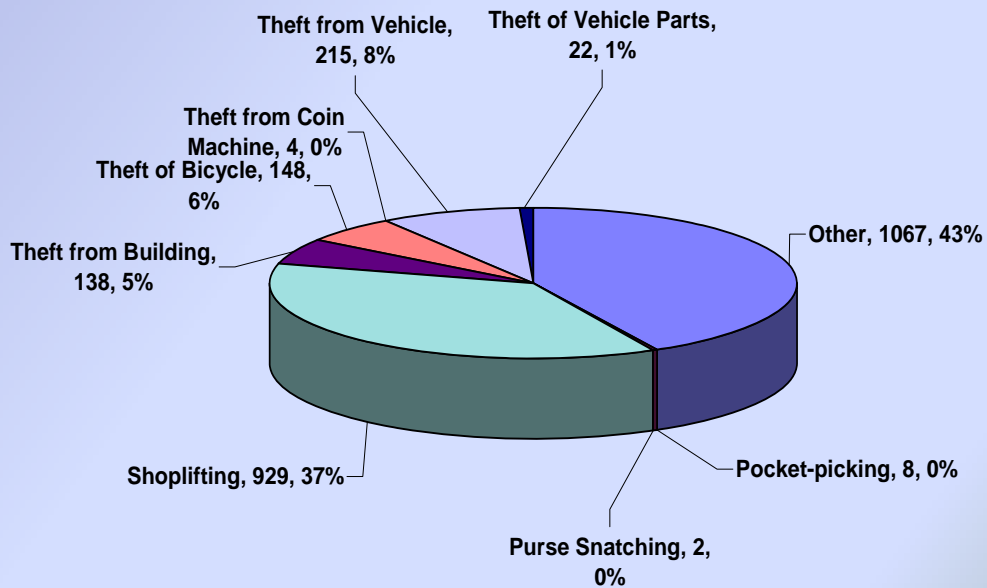
The Silent Witness program “Tipssoft” is a web based service that allows law enforcement agencies to communicate anonymously with the public regarding crimes, fugitives and amber alerts. This service allows tips to be sent anonymously through different types of media. Tips can now be texted to 274637 (CRIMES) by initiating the text with “Flagtip” or visit the Silentwitness.org web site and follow the link to submit a tip online.



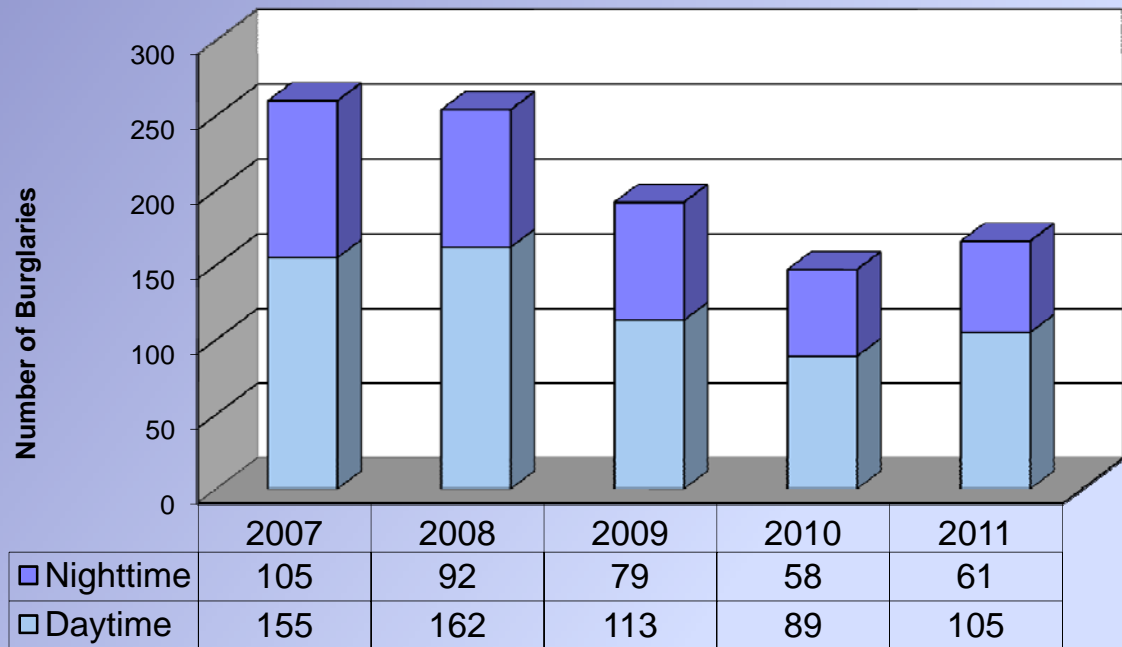
Location of Robberies 2012



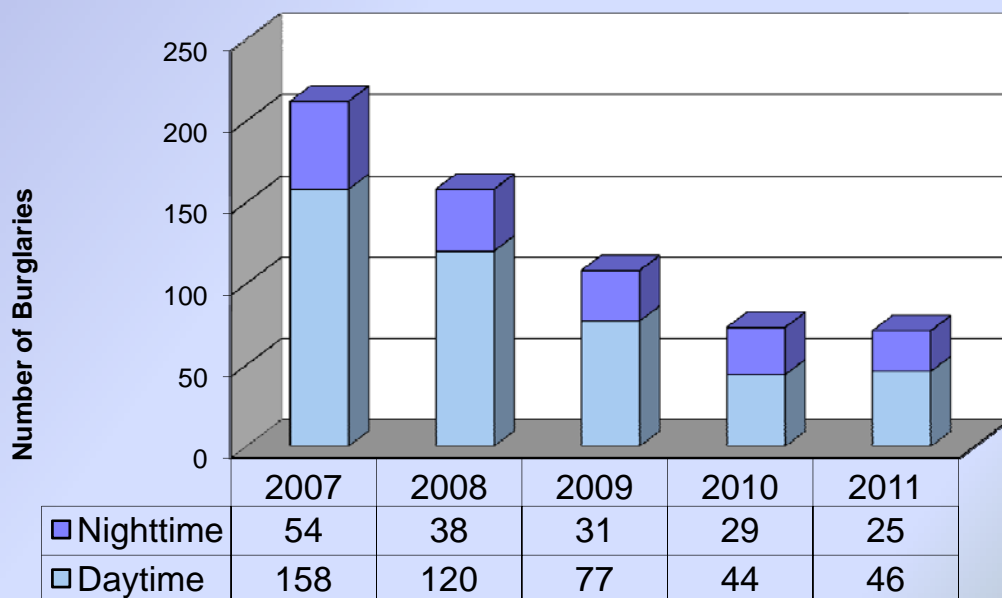
Frequency of Theft Types 2012



Five Year Comparison of Residential Burglaries



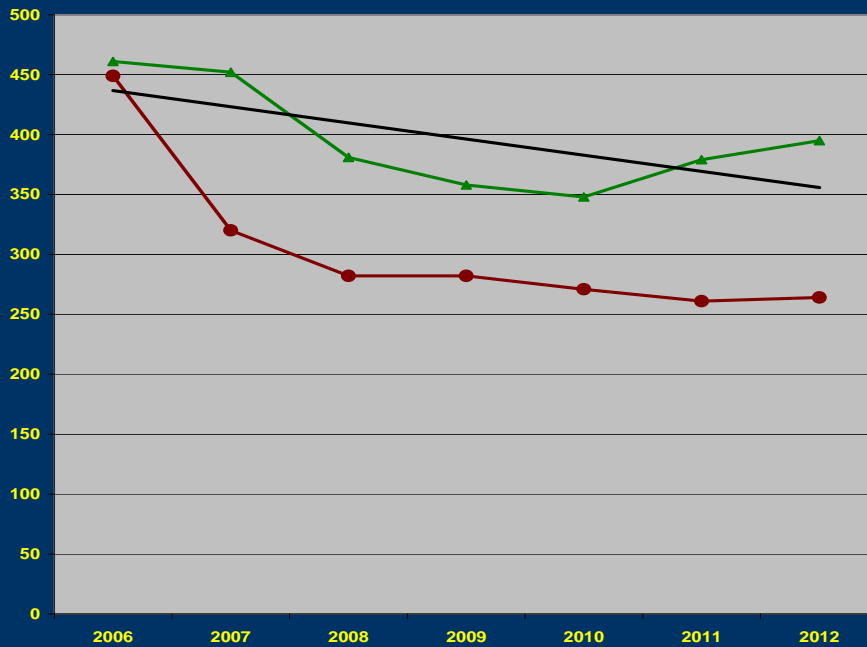
Five Year Comparison of Business Burglaries



Three Year Comparison of Thefts by Value and Type

	NUMBER OF INCIDENTS				DOLLAR VALUE			
	2010	2011	2012	% CHANGE 2011-2012	2010	2011	2012	% CHANGE 2011-2012
THEFT VALUE								
\$200 and Over	629	648	659	2%	\$ 1,241,483	\$ 884,039	\$ 1,027,278	16%
\$50 to \$200	468	519	554	7%	\$ 53,020	\$ 58,834	\$ 61,302	4%
Under \$50	1575	1550	1320	-15%	\$ 13,153	\$ 15,041	\$ 16,836	12%
TOTAL	2672	2717	2533	-7%	\$ 1,307,656	\$ 957,914	\$ 1,105,416	15%
THEFT TYPE								
Shoplifting	821	888	929	5%	\$ 30,910	\$ 52,174	\$ 87,410	68%
From Vehicles	392	402	215	-47%	\$ 202,756	\$ 134,330	\$ 91,850	-32%
Of Vehicle Parts	42	25	22	-12%	\$ 20,685	\$ 12,697	\$ 10,224	-19%
Of Bicycles	177	146	148	1%	\$ 92,738	\$ 59,543	\$ 70,940	19%
From Coin Machines	4	4	4	0%	\$ 500	\$ 2	\$ 410	20400%
All Other Thefts	1,090	1,168	1,067	-9%	\$ 728,352	\$ 672,417	\$ 774,856	15%
TOTAL	2,526	2,633	2,385	-9%	\$ 1,075,941	\$ 931,163	\$ 1,035,690	11%

7 Year Trend for Flagstaff Police Department

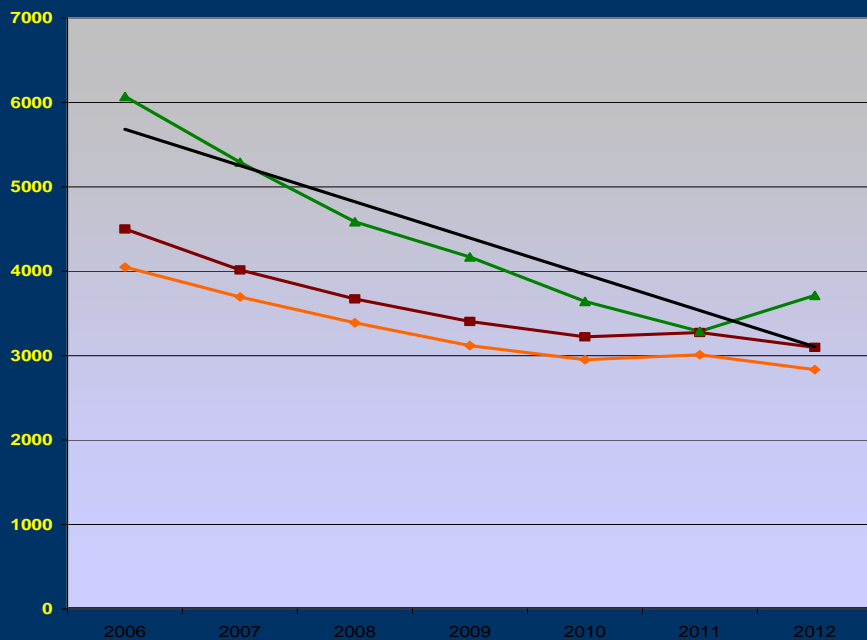


- Vehicle Accident Injury
- Violent Crime
- Linear (Vehicle Accident Injury)

-14% Reduction

-42% Reduction

7 Year Trend for Flagstaff Police Department



- Property Crime
- Part 1 Crimes
- Cases Assigned
- Linear (Cases Assigned)

-30% Reduction

-31% Reduction

-39% Reduction

Part One Crimes Per 100,000 Inhabitants

Pending information from Crime in the United States that is published by the Federal Bureau of Investigation late October.

Part One Crimes Per 100,000 Inhabitants

Pending information from Crime in the United States that is published by the Federal Bureau of Investigation late October.

Street Crimes Task Force



The Northern Arizona Street Crimes Task Force (Metro) is a multi-agency investigative unit operating under a Governing Board comprised of the heads of the participating agencies. The task force consists of officers from Arizona Department of Public Safety, Coconino County Sheriff's Office, Flagstaff Police Department, Northern Arizona University Police Department and the Williams Police Department.

The two interstate highways in Coconino County provide a major thoroughfare for transporting contraband in all directions. Drugs are routinely smuggled into the Tucson and Phoenix area by distributors traveling on Interstates that surround Flagstaff or Flagstaff's main thoroughfare, Route 66. The local Amtrak Train Station and the Greyhound Bus Station are also used for this purpose.

Aside from the agencies listed above, the task force works closely with federal agencies including the Federal Bureau of Investigations, the Bureau of Alcohol, Tobacco and Firearms, Customs, and the Drug Enforcement Administration. Significant funding for the unit comes from a Drug Interdiction Grant allocated from the Arizona Criminal Justice Commission. A secondary outside source of funding comes from the Coconino County Rico account. Metro officers are members of the Federal Bureau of Investigations Safe Trails Task Force, which grants them federal arrest authority and the ability to investigate crimes on our adjacent reservations.

The continued cooperation of the above-listed agencies with the Metro Task Force enables local officers and agents to continue to be effective in the investigation and interdiction of those involved in the transportation and sale of illegal drugs, guns and various street crimes.

In fiscal year 2012, Metro investigators served 12 search warrants, made 55 arrests, seized four vehicles, nine guns, \$150,000 in real estate and \$16,138 in currency. Over the course of the year agents seized 23.85 grams of heroin (\$2,862 street value), approximately 1.63 pounds of cocaine (\$59,149 street value), 197.62 grams of methamphetamine (\$31,619 street value), and numerous other drugs including hallucinogenic mushrooms, crack cocaine, ecstasy, methadone, and a multitude of prescriptions medications.



Meth seized in a search warrant

Investigative Highlights

In the summer of 2012, The Northern Arizona Street Crimes Task Force, "METRO Narcotics" served a search warrant on a problem house in Sunnyside in the area of 3rd and Dortha where several stolen items were located along with 77 grams of methamphetamine, two guns, and a house were seized. Two arrests were made in this operation facing about a total of ten years prison time.

In fall of 2012, Metro,” ICE, US Marshalls, FBI and DEA arrested six individuals on multiple sales charges after a lengthy methamphetamine and cocaine investigation which occurred in Coconino County. All persons arrested in this case are seeing an upward combined total of 45.5 years in prison.

In the fall of 2012, Metro conducted undercover operations and were able to purchase Methamphetamine from three suspects in the Flagstaff area. Drug buys from the three individuals netted approximately nine grams of methamphetamine. A search warrant at the end of the operation was served on the main supplier’s house and approximately eight ounces of methamphetamine and \$29,000 were seized.



Money seized through a search warrant.

Metro’s relationship with the FBI has become stronger and the members of Metro also belong to the Safe Streets Task Force. Since becoming part of this Task Force, Metro has successfully netted approximately 785 grams of methamphetamine, 33 grams of heroin, 3 grams of MDMA, and 9 grams of cocaine. Street value for these seizures has a value greater then \$100,000.00.

Drug Warrants, Arrests and Seizures

	2010	2011	2012
Search Warrants	33	40	21
Arrests	142	121	104
Seized Vehicles	6	4	7
Seized Guns	31	17	15
Seized Currency	\$118,389.20	\$77,216.00	\$43,807.11
Heroin	248.81 Grams	100.91 Grams	59.25 Grams
Cocaine	76.9 Grams	43.7 Grams	810 Grams
Crack Cocaine	103 Grams	1 Gram	12.7 Grams
Methamphetamines	650.6 Grams	238.73 Grams	907.80 Grams
Mushrooms	11 Grams	14.15 Grams	128.8 Grams
Ecstasy	7 DU	43 DU	130 DU
Hash	10.9 Grams	19.91 Grams	0
Hash Oil	4 Gallons	0	0
LSD	23 DU	96 DU	20 DU
Marijuana	203.85 Lbs	7.29 Lbs	24.86 Lbs
Marijuana Plants	118 NP	104 NP	0
Spice/King Karma	0	4.3 Grams	42.52
Seized Real Estate	0	0	\$150,000.00

Community Relations



Positive community relations and excellent customer service are the responsibilities of every employee of the Flagstaff Police Department. However, certain areas demand more attention and time than field officers can provide. The Sergeant and three Officers of the Community Relations Division promote a positive image of the Department through public outreach, release public information on a timely basis, facilitate the volunteer program and coordinate Department-wide training.

Senior field officers rotate into the Community Relations Office for a two year assignment after completing an online Project Alert certification course. Officers selected must possess excellent writing skills, people skills, public speaking skills and have a special interest in positive interaction with the youth of Flagstaff.

In 2012, Officer Cynthia Perger and Officer Rebecca Kiener continued to bring many years of experience to the classroom. In addition to the structured Project Alert curriculum, these officers were often asked to present information to our community's youth on topics like bullying, peer pressure, honesty, gun safety, domestic violence issues in the home and the proper use of 911. They also worked with school employees on special projects, field trips and participated with Teen Court through the Coconino County Juvenile Court.

The Community Relations Sergeant, Sgt. James Jackson, distributed 115 press releases to radio, television and print media in 2012. Sgt Jackson and other Department personnel granted hundreds of television and radio interviews about major traffic collisions, criminal activity, community policing efforts, police community partnerships and other quality of life issues. Police personnel conducted approximately 76 special events and safety presentations in 2012.

Officers assigned to the Community Relations Division are responsible for early alcohol and drug abuse prevention education through the Project Alert program. Officers also partner with community service organizations such as the Coconino County Health Department, Flagstaff Unified School District, Citizens Against Substance Abuse (CASA), City of Flagstaff Parks and Recreation Division, the YMCA, and Arizona National Guard Drug Demand Reduction staff, to offer a wide variety of programs that teach positive choices.

As schedules permit, these Officers assist with the distribution of crime prevention and public safety information through presentations and the staffing of public relations booths. Events in 2012, include booths at the Coconino County Fair, Northern Arizona Home Show, Celebrate Youth Day, Citizen's Police Academy, National Night Out, Red Ribbon Week, the CASA Challenge, Flagstaff Art Walk and other events attended by hundreds of community members and out-of-town visitors.

Community Relations Officers assisted field personnel with Block Watches by providing supplies, informational materials, special speakers and staffing neighborhood events. In addition, these Officers supported and often times staffed various presentations at community education meetings hosted by the Department in support of the Community Policing mission.

Responsibilities of the Community Relations Sergeant include timely and accurate dissemination of information on criminal activity and public safety through a cooperative partnership with local, state and national news media, schedule, prepare and deliver numerous personal safety and crime prevention presentations to organizations and community members, schedule, prepare and deliver information to groups at Northern Arizona University, Coconino County Community College and a host of other organizations wanting presentations on Flagstaff Police Department policies, procedures and responses to crimes and quality of life issues.

The Community Relations Officers organize, schedule, staff and implement safety awareness booths for community events such as the Northern Arizona University Home Show, Coconino County Fair, Celebrate Youth Day and National Night Out.

Project Alert – 2012/2013 School Year

Adolescents are susceptible to drug/alcohol abuse because it gives them a false sense of independence, rebellion and maturity. Project Alert aims to reduce these risks by providing students with knowledge, positive attitudes and the skills needed to make healthy decisions. Project Alert began in 1995 as a joint effort between the Los Angeles area social workers and the Los Angeles Unified School District. The program has been adopted by many jurisdictions throughout the United States. The 11 curriculums include a number of learning and training standards and a decision matrix.

The Flagstaff Police Department and the Flagstaff Unified School District started providing Project Alert instruction to seventh and eighth grade students and some private or charter school students. In addition to approximately 200 hours of classroom instruction, countless hours are invested in lesson plan preparation and assisting with other school activities not directly related to Project Alert. In addition to the Project Alert program, the school resource officers provide instruction on Law Related Education (LRE) topics. LRE is a program to reach out to students to inform them about many of the constitutional and state laws which apply to them as young adults and how it affects them in adulthood. LRE is another program in which students can reach out to for help in making healthy decisions.

Red Ribbon Week

The annual Red Ribbon week kick off carnival and drug prevention rally was held in November. Throughout the week uniformed police officers, Northern Arizona University Athletes and other positive role models visited classrooms and spoke to students from the Flagstaff Unified School District about making good decisions and living drug-free lives. The event culminated when over 1,400 students wearing red ribbons attended an Northern Arizona University football game free of charge. At halftime they joined police officers and athletes on the field to repeat the “Drug Free Pledge.”

Citizens' Police Academy

The Flagstaff Citizens' Police and Sheriff's Academy, a ten-week, 13-class program designed to facilitate communication between law enforcement personnel and interested citizens is becoming increasingly popular each year. One academy was held in 2012 with a total of 25 students. Topics of instruction cover many facets of law enforcement, including narcotics enforcement, Law & Legal presentations, DUI detection and prevention, investigation of felony crimes, the County and Juvenile Correctional systems, field trips to the State Crime Lab, and the shooting range. Presenters range from the Chief of Police to street officers. Members of the Coconino County Sheriff's Office give a presentation on search and rescue while the Department of Public Safety presents information on drug interdiction, highway safety and the use of canines in law enforcement.

National Night Out

Approximately 1,000 community members attended the thirteenth annual Northern Arizona National Night Out celebration in Wheeler Park. Target, Citizens Against Substance Abuse (CASA), the Yavapai Broadcasting station, the Flagstaff Community Band and local grocery stores partnered to sponsor this successful and upbeat event. Officers assigned to specific neighborhoods staffed booths containing maps of their beat area, resources available and provided one-on-one interaction between residents and "their" officers. Public safety information and resource booths were staffed by the Flagstaff Police Department, Flagstaff Governor's Alliance Against Drugs, Pepsi, CASA, Target, City of Flagstaff Parks and Recreation, Victim Witness Services for Coconino County and several others.

Community Volunteer Program

As competition for city funding becomes more intense, the Police Department is becoming more dependent on volunteers to assist both sworn and civilian staff. Community volunteers donated 1,691 hours in 2012, providing disabled parking enforcement, leash law awareness, pawn tracking, evidence/property services, records and public relations services, sex offender notifications and assisting the Detective section. Volunteers were essential in the success of the Northern Arizona Law Enforcement Toy Drive which provided families, one orphanage and multiple community centers with toys in 2012. The volunteers continue to bring a wealth of experience and energy to the program and are a vital part of the Flagstaff Police team.

Northern Arizona University Home Show

The Flagstaff Police Department hosted a crime prevention and public safety booth donated by CASA at the Northern Arizona University Home Show. The Flagstaff Police Department, Citizens Against Substance Abuse (CASA), Community Emergency Response Teams, "Move it or Lose it" program, Flagstaff Police Department's Volunteer Program and the Police Academy quickly filled with public safety and crime prevention information, and information regarding drug, alcohol and tobacco use.



Lt. Powers and Chief Treadway serve ice cream to community volunteers

Volunteer Chaplains

Flagstaff Police Department Volunteer Chaplains Bob Norton, Mel Brewster, and Larry Monteverde bring extensive pastoral care and counseling experience to share with our Department. They regularly participate in riding along with our patrol officers and seek to be available and responsive to the needs of officers and their families. They are also key members of the Critical Incident Stress Management (CISM) Team which addresses traumatic events experienced by our officers and civilian staff.

Our chaplains continue to engage in training specific to the task. The Department chaplains regularly attend CISM trainings and conduct local in-house training with local agency members of the CISM Team. Serving and training makes for excellence.

Northern Arizona Law Enforcement Toy Drive



Sgt. James Jackson

During the 14th Annual Northern Arizona Law Enforcement Toy Drive held in November and December, approximately 3,200 toys were collected and purchased using monetary donations and distributed to 700 needy children. Civilian volunteers, off-duty officers and their spouses staffed the toy collection booth at the CAL-Ranch store. Participating agencies include Flagstaff, Sedona, Winslow, Northern Arizona University and Williams Police Departments, the Coconino County Sheriff's Office, Department of Public Safety, Arizona Game and Fish and the United States Forest Service.

Training

Flagstaff Police and Reserve Officers received over 18,982 hours of mandatory and specialty training in 2012. The Training Coordinator schedules training for staff and generates training bulletins and monthly reports. Mandatory training includes the basic police academy, the field training officer program and weekly roll call training sessions. Each recruit attends an 18-week Arizona Peace Officer Standards and Training (POST) approved basic law enforcement academy at an off-site facility. Those who successfully complete the basic academy training participate in a 16-week Field Training Officer (FTO) program. The FTO program consists of a one-week orientation, four phases of training taught by different instructors and a one-week assignment in the Criminal Investigations section.

Additional training that Police personnel participated in during 2012 include:

- | | |
|---|-------------------------------|
| * Explosive Devices Training | * Street Crimes |
| * Drug Investigations for Patrol | * General Instruction |
| * Domestic Violence Dynamics | * Search Warrant Writing |
| * Fraudulent Document Recognition | * Auto Theft Investigation |
| * Advanced Collision Investigations | * Homicide Investigations |
| * International and Domestic Terrorism | * Child Abduction Response |
| * Advanced Roadside Impaired Driver Enforcement | * Interview and Interrogation |

Animal Control



The Animal Control Section is a civilian position staffed by Animal Control Officer John Marciniak. The Animal Control Officer works with uniformed officers on animal related calls for service, coordinates with the Humane Shelter and addresses community concerns in regards to wild animals. He provides an invaluable service to the community by ensuring that neighborhoods are free of stray or potentially vicious animals, both domesticated and wild. Stray animals are taken to the Coconino County Humane Shelter in hopes of finding their true owners. In addition, the Animal Control Officer investigates cruelty to animal complaints to ensure that domesticated animals are treated humanely as set forth by law.

In 2012, Animal Control Officer Marciniak apprehended and transported 701 animals to the Coconino County Humane Shelter and issued 102 citations.



Animal Control Officer, John Marciniak



Support Services

Support Services

**Deputy Chief
Dan Musselman**



AD HONOREM

**Communications Manager
Valerie Hernandez**

**911 Communications Center
5 Supervisors
25 Dispatchers**

**Special Services Supervisor
Greg Hartman**

**2 Evidence Technicians
1 Property Control
Coordinator
1 Parking Control Officer**

**Support Services Supervisor
Irene Hunkler**

**Records
1 Supervisor
10 Administrative Specialists**



**Dan Musselman
Deputy Chief**



**Acting Deputy Chief
Ken Koch**

Communications



Members of the Consolidated City and County Communications Center provide law enforcement, fire and emergency medical dispatch to an immense geographic area. By combining quality people with modern technology, the Flagstaff 911 Communications Center maintains a consistently high level of service. The *Intergraph Public Safety* Computer Aided Dispatch (CAD) system combines mapping and agency unit identification in a dispatching format that enhances public safety agency response types and times. This new generation of CAD also allows dispatchers to "see" police and fire units in the field. Staff access state and national computerized databases for law enforcement purposes. Because the Center is a showplace for state-of-the-art

technology and interagency cooperation, we host numerous tours and site visits from local groups and outside agencies interested in our consolidation model and technological solutions.

Accomplishments

The Communications Center hired and continued training 16 Emergency Communications Specialists, and one Call Taker. Staff answered a total of 222,307 calls from the public. This included 64,820 calls that were received via 911, and 157,487 non-emergency incoming calls. Staff dispatched 71,010 calls for service to law enforcement and fire units.

Personnel were able to keep response time from receipt of call to dispatch at or under one minute (a National Fire Protection Agency best practice). Additionally, the Center maintained a 12 month average patrol response time of 4.48 minutes, from receipt of call to arrival of first unit on scene, in line with our goal of under five minutes.

City and County GIS staff continued to work with our on-site GIS employee on regular installs of fresh iterations of the CAD map. This map is utilized by Communications to assist public safety responders who respond to 911 and all other call activity as they travel to the location of an incident in the timeliest manner. Map enhancement is an ongoing priority affecting the efficiency and accuracy of call responses.



Communications Specialist Tammy Pugh works with state of the art Computer Aided Dispatching equipment.

Communications



Staff from each 911 Center in Coconino County, the Arizona State 911 Office, and City and County GIS groups continued to meet regularly in 2012, for information sharing, planning and problem solving to continue to provide excellent 911 services. During the year, another eight Emergency Communications Specialists completed Emergency Medical Dispatch (EMD) training.

Quarterly Communications Users Group meetings continued in 2012. This group actively assists staff with the direction and architecture of the 911 Center and the current and long-range planning process.

The Emergency Communications staff continued to participate in the Coconino 911 re-addressing project. This project is designed to bring Coconino County into address compliance in anticipation of 911 Phase II. The projection is for Coconino County to be Phase II operational in the fall of 2013.

2012, saw the completion of the new 800 MHz P25 digital public safety and city operations radio system. The old radio system's 2 tower antenna array made it vulnerable to extreme weather conditions on Mount Elden that caused partial outages and reliance on one tower for city-wide as well as NAU coverage. The new four tower antenna array has been built in redundancy which makes it highly resistant to weather related disruptions in service. To promote true interoperability, the new radio system also has dual band capability in the VHF spectrum so that public safety employees in Police and Fire Divisions can communicate directly with Sheriff's Deputies as well as personnel from outlying Fire Departments.



**Communications Specialist
Rosie Rodriquez**

The new 800 MHz system will assure secure and dependable emergency communications among all public safety personnel including Flagstaff and the surrounding vicinity for many years to come. The replacement of the public safety radio system was vital to the public safety mission of our community.

Records



The Consolidated Flagstaff Police Department/Coconino County Sheriff's Department Records Division is an essential component of the Police Department. The section is staffed by ten Administrative Records Specialists and one Records Supervisor. It continues to be the central repository where all City Police, Coconino County Sheriff and Coconino Detention Facility reports are received, stored, and disseminated in both paper and electronic formats. Information is entered into the Intergraph Public Safety Records Management System and hard copy documents electronically scanned and attached to allow both on and off-site criminal justice staff to view or reproduce reports from their local workstations. Detailed electronic information is now available on over 2,014,025 calls for service, over 390,599 incident and crime reports, 272,973 vehicles, 203,954 arrests, and 161,550 jail bookings.

The Records staff continues to become more familiar with new technology and more accustomed to managing electronic documents. Staff reviews and conducts the final approval process for all incidents, arrests and citations electronically submitted by officers through the Records Management System.

Our Records Management System (RMS) software is shared with numerous Northern Arizona law enforcement agencies, including Northern Arizona University Police Department, Coconino County Sheriff's Department and Detention Facility and Williams Police Department. Staff from these and many other local criminal justice agencies (i.e. City Court and Prosecutor, Adult Probation, Gang Intelligence and Team Enforcement Mission (GITEM) and the Bureau of Alcohol, Tobacco and Firearms) have immediate electronic access to the RMS/I-Leads system.

Records staff produce monthly statistical reports for Department staff, private citizens and FBI crime reporting. The Support Services Manager is designated as the Department's System Security Officer (SSO), responsible to ensure that the Police Department's network and personnel are in compliance with all applicable laws, rules, regulations, policies and procedures governing the numerous national criminal justice information databases. The Flagstaff Police Department is committed to ensuring that the source data we submit for the Central State Repository and for FBI Uniform Crime Reporting is accurate and comprehensive.

Accomplishments

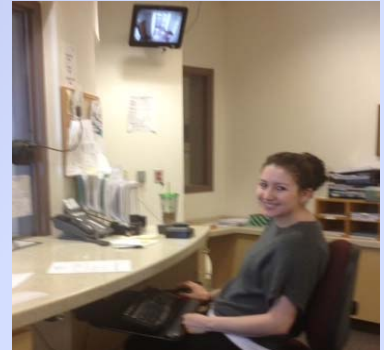
Records handled over 29,400 Police and Sheriff's reports and 7,360 jail booking records in 2012. Over 32,400 reports were entered into the computer database and approximately 44,971 were disseminated to the public and criminal justice agencies.

The Flagstaff Police Department utilizes the Intergraph Public Safety's Records Management System, known as I/Leads. I/Leads-RMS stores and retrieves information on incidents, arrests, warrants, property, case management, field interviews and many other types of information required to manage a public safety agency. In January 2012, the I/Leads software was upgraded to Version 9.0 in order to gain several enhancements to the system only available in newer versions of the software. Some of these enhancements include support for 64 bit servers which helps make the application run faster and be more efficient, the availability to associate property and evidence to an accident record, the ability for calls for service records to be attached to multiple incidents and accidents, and expanded abilities to transfer data from one module to another, such as from accidents to citations, from arrests to citations and from citations to arrests. Additionally, officers in the field are able to use Intergraph's Field Reporting program that allows them to access Intergraph's Records Management software, report incidents and accidents and transfer queries and responses using wireless technology. This promotes more efficient use of time by enabling officers to complete reporting tasks in the field instead of at the station.

CopLogic Online Reporting

Since June 2010, the Flagstaff Police Department has offered an online reporting system for certain types of reports.

CopLogic Online Reporting is a web-based application which allows citizens to file a police report from their home or office, without having to call or come to the police station. Once the report is submitted, an officer reviews it to determine if it meets the criteria established for reporting an incident online. The officer then either approves the report and it is uploaded into the Department's Records Management System or the report is rejected back to the citizen with instructions for filing the report either over the phone or in person at the Department. Currently the types of incidents that can be reported online are Lost Property, Harassing Phone Call, Criminal Damage to Property/Vandalism (excluding Graffiti), and Theft of Property valued at less than \$1,000. The last three types of incidents should have no known suspect. Since the program's inception, 402 reports have been filed online, with 243 reports being approved and uploaded into the Records Management System.



**Administrative Specialist
Cassandra Valdivia**

Cop Link

Since October 2010, the Flagstaff Police Department has been using Cop Link. Cop Link is a software program that organizes and rapidly analyzes vast quantities of structured and seemingly unrelated data, currently housed in various incompatible records management systems, over a highly secure intranet-based platform. Groups of law enforcement agencies are able to consolidate, share and identify valuable information from each other's databases and criminal records. Cop Link allows officers and detectives to quickly and easily view the results of sophisticated analysis from complex data searches that uncover hidden relationships and associations across multiple database sources.

PoliceReports.US

The Flagstaff Police Department uploads accidents and some incident reports to PoliceReports.us,

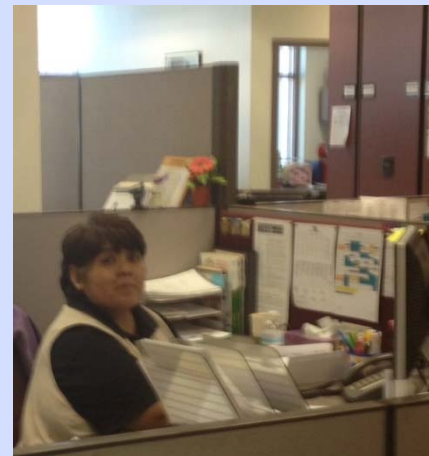
making it possible for citizens to go online to purchase copies of redacted reports. This service allows anyone with access to a computer to purchase a report without mailing a request or making a trip to the Police Department. Insurance companies requesting copies of accident reports can also purchase reports through this service. Types of reports available include accidents, informational reports, and most misdemeanor incident reports. The website offers an easy-to-use step by step procedure to search for a desired report and to purchase it using a credit card. In 2012, 1,884 reports were sold online through PoliceReports.US to individuals and insurance companies.

Livescan Fingerprint Machine

The Flagstaff Police Department utilizes the Live Scan ID 500 fingerprint system, eliminating the need to do fingerprints by manually rolling a person's fingertips on an ink pad. Quality checks within the equipment provides immediate feedback to the user regarding the quality of the fingerprints eliminating rejections when the fingerprints are sent to the FBI or the Department of Public Safety. The equipment sits on a desktop in conjunction with a laptop computer. The system automatically senses the placement of the finger, capturing the image only if it meets predetermined quality criteria, all without manual intervention and additional steps or keystrokes. Records Section personnel are available to provide fingerprinting services seven days a week.

E-Citation

The Flagstaff Police Department in conjunction with the Flagstaff Municipal Court implemented an electronic citation program. Using handheld devices, officers are able to scan a person's personal information from their drivers license and enter charges that will appear on a citation. The officer can print a copy of the citation at that time to give to the citizen. Upon returning to the police station, the officer docks the handheld device and the information is imported into the Records Management System. Records personnel then perform quality assurance of the information on the ticket. Ticket information is also electronically submitted to the court. At this time there are 15 handheld devices available for officers to use. In 2012, 2,836 citations were submitted using the e-citation program.

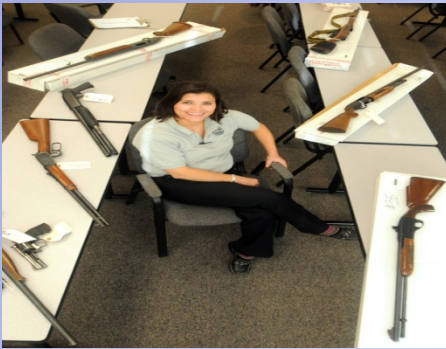


**Administrative Specialist
Valerie John**

Crime Reports

CrimeReports.com is an internet-based service which is free to the public and allows citizens to access a website and view crime locations and general crime trends within their community. CrimeReports.com publishes incident-level crime data provided by the Flagstaff Police Department and makes that information searchable by area, date and crime type. The service also includes a basic analytics component, giving both law enforcement agencies and the public an easy-to-read snapshot of crime at the neighborhood level. Users may sign up to receive e-mail alerts on specific crime types within a certain geographic area. During the 2012 calendar year, 4812 alerts were sent out to citizens who had signed up for the service. CrimeReports reported that there were 1,116 visits to the Flagstaff Police Department's website seeking crime information for the city during 2012.

Special Services



**Special Services Supervisor
Jennifer Brown**

The Special Services Section is charged with Evidence, Property Control and Parking Control enforcement. This section includes evidence impound, storage and disposal, parking control, abandoned vehicle abatement, central supply and distribution, intoxilyzer maintenance and quality assurance, and the maintenance and operation of one central and three off-site Police Department facilities.

The Special Services Supervisor is responsible for the management of the Department's capital assets, developing and administering the annual budget, procurement, inventory control, and vehicle fleet management.

The Evidence Section maintains the integrity and chain of custody of all evidence and property received into their possession in accordance with state laws, city ordinances and departmental policies and procedures. All items received by the Evidence Section include cash, jewelry, weapons, narcotics, vehicles, bicycles and biological evidence.

Accomplishments

The Evidence Section received and processed 16,270 items of evidence which were logged in by officers, agents and detectives for case investigation and prosecution. 1,342 items were returned to their owners and 10,633 items were destroyed. 1,614 items of evidence were submitted to the Arizona Department of Public Safety Northern Arizona Crime Laboratory for scientific analysis. Property Control serves as the Department's Central Supply, Fleet Operations and Asset Management division. All Department vehicle repairs, maintenance, assigned equipment and operating supplies are handled by Property Control.

Special Enforcement

Parking Services



The Flagstaff Police Department employs one Parking Control Officer. This civilian officer is tasked with ensuring public compliance with parking regulations such as handicap zones, fire lanes and two hour parking zones throughout various city streets and parking lots. The primary focus of this enforcement is directed towards the downtown area of the city.

Parking Control issued 3,084 citations for parking violations in the downtown business district. Parking Control also coordinated the removal of 22 junk or abandoned vehicles as part of the City's Vehicle Abatement Program.

Four vehicles were immobilized (“booted”) when their owners had numerous unpaid parking citations and failed to pay the balance. When all fines, fees and surcharges were paid to the City’s Collections Division, the vehicles were released to the owners.



Shalaine Bigler
Parking Control Officer



Command Staff



Kevin Treadway
Chief of Police



Walt Miller
Deputy Chief



Dan Musselman
Deputy Chief

Lieutenants



Frank Higgins



Scott Mansfield



Lance Roberts



Sergeants



Marggie Bentzen



Ryan Darr



Ggrant Kelly

Corporals



Todd Laughlin



Shawn Knott



Collin Seay



Todd Martinet



Ryan Turley

Support Services



Jennifer Brown
Special Services Supervisor



Jennifer Gale
Communications Supervisor



Tomi Wilson
Communications Supervisor

**Special Services Supervisor
Greg Hartman**

RETIREMENT

Officer Donny Mead

Lt. Ken Koch



Lt. Ken Koch

Ken began his service to the citizens of Flagstaff in 1989 when he was hired as a patrol officer. Over the next 23 years, he worked his way up through the ranks, serving as Acting Deputy Chief prior to his retirement in April of 2012. Throughout his career he worked a variety of assignments. Ken served as a firearms instructor, Detective Sergeant, Victim Witness Board Member, S.W.A.T. Team Leader, Public Information Officer, Commander of the Department's Emergency Response Teams, Public Information Officer, Leadership in Police Organizations Training Course presenter, and was a leader in the advancement of our CompStat program.

He is a recipient of the Meritorious Service Award, City Manager's Excellence Award, a graduate of the Flagstaff Leadership Program and the FBI National Academy.

After his retirement from the Flagstaff Police Department, Ken continues his service to the public as the Chief of Police in Taos, New Mexico. We thank Ken for his legacy and wish him the best with his future endeavors.





Officer Don Mead

Don started with the City of Flagstaff as a patrol officer in 1986. He tested and was appointed to the Special Weapons and Tactics Team in 1996. Don also served as a Field Training Officer, FBI Joint Terrorism Task Force Officer and was part of the Department's Crisis Intervention Team. Don has received many commendations over the years and was a recipient of the City Manager's Excellence Award twice. Don retired in July 2012, after 26 years of dedicated service to the patrol division. We thank Don for his dedication and wish him all the best in retirement.





Greg Hartman
Special Services Supervisor

Greg began his career with the City of Flagstaff in 1980, when he was hired as a dispatcher. From dispatch he transferred to animal control and then stepped into an evidence technician position in 1984. In 1989 he was promoted to Special Services Supervisor. This position was primarily responsible for the overall coordination and supervision of evidence impound, storage and disposal, parking control, abandoned vehicle abatement, equipment supply and inventory control, police fleet management and some budget preparation.

Greg was an integral part of the behind the scenes leadership, which helped the Police Department succeed over the years. He was a member of the awards committee, fleet committee, received many letters of appreciation and was a recipient of the meritorious service award in 1995. Greg resigned in May of 2012, and entered a phased retirement program to help mentor his successor and ensure nothing fell through the cracks during the transition. Greg's 32 years of service are a tribute to his dedication and we wish him the best with his retirement.



Recognition Years of Service



30+ YEARS

Greg Hartman
Irene Hunkler
Lance Roberts

25 + YEARS

Roberta Coons
John Marciniak
Don Mead
Janelle Mickelson
Mike Powers
Kevin Treadway

20+ Years

Ryan Coons
Valerie Hernandez
Frank Higgins
Kenneth Koch
Niki Summers
Carol Todecozy
Ivory Washington

15+ YEARS

Bernadette Barela
Margaret Bentzen
Todd Bishop
Odis Brockman
Jennifer Brown
Kelly Brown
Ryan Darr
David Holland
James Jackson
Jeff James
Greg Jay

Ggrant Kelly
Shalaine Lindley-Bigler
Patrick Martinez
Walt Miller

Dan Musselman
Dave Saurer
Mike Slayton
James Stalnaker
Mary White
Matthew Wright

10+ YEARS

Adrian Barreras
Ryan Beckman
Brad Conway
Trevor Cooper
Jolene Coules
Clint Hill
David Holyfield
Shawn Knott
Paul Lasiewicki
Scott Mansfield
Matthew Monteverde
James Radloff
Mike Rodriquez
Rosanne Rodriquez
Casey Rucker
Pedro Sanchez
Melissa Seay
Gene Shantz

5+ YEARS

Francita Begay
Lisa Bishop
Neil Blankenship

Katie Brandis
Justin Brewer
Kimberly Brooks
Amanda Campbell
Joseph Candelaria
Eric Carlson

William Condon
Jeff Craven
Kenneth Durbin
Ryan Forsman
Heather Gallegos
Eric Greenwald
Casey Hale
Carl Halperin
Celeste Hansen
Charles Hernandez
Nick Jacobellis
Valerie John
Ryan Jones
Rebecca Kiener
Dustin Kuhns
Michael Lavelle
Todd Martinet
Brian Merrill
Phillip Munchinsky
David Needham
Scott Neuburger
Cindy Perger
Jerry Rintala
Kevin Rueb
Corey Runge
Anthony Ryan
Daniel Schmidt
Matt Schmidt
George Schorman
Colin Seay

John Tewes
Michelle Tozer
Ryan Turley
Callie Van Ooteghem
Stephen Van Ooteghem
Sharon Whitmore
Tomi Wilson
Jared Wotasik